



PandarXT

32-Channel Medium-Range
Mechanical LiDAR
User Manual



Website

Contents

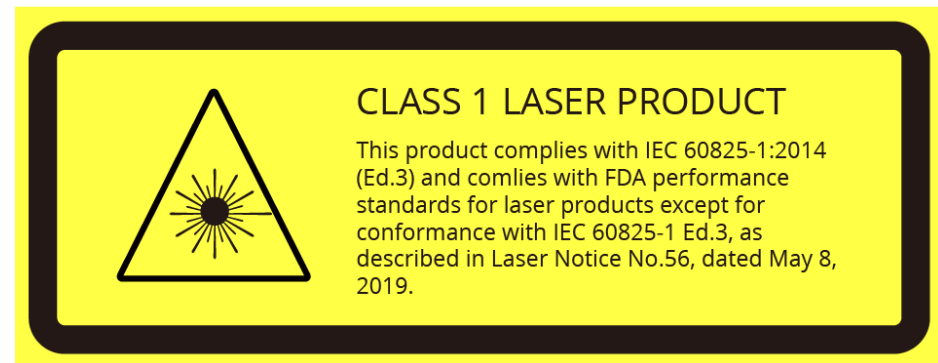
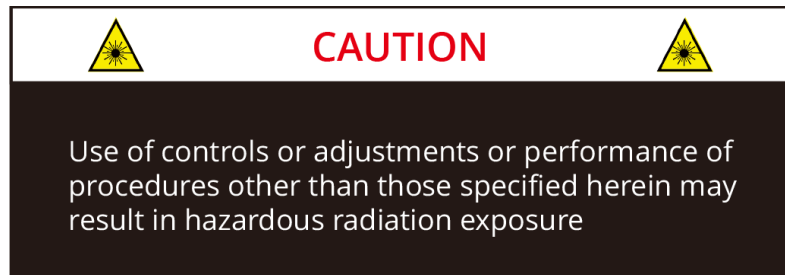
Safety Notice.....	1	4.5 Upgrade	41
1 Introduction.....	4	5 PandarView.....	42
1.1 Operating Principle	4	5.1 Installation.....	42
1.2 LiDAR Structure	5	5.2 Check Live Data	43
1.3 Channel Distribution.....	6	5.3 Record Point Cloud Data.....	44
1.4 Specifications.....	7	5.4 Play Point Cloud Data	45
2 Setup.....	10	5.5 Features	47
2.1 Mechanical Installation.....	10	6 Communication Protocol	53
2.2 Interfaces	13	7 Sensor Maintenance	54
2.3 Connection Box (Optional)	15	8 Troubleshooting	56
2.4 Get Ready to Use	18	Appendix I Channel Distribution	59
3 Data Structure.....	19	Appendix II Absolute Time and Laser Firing Time	61
3.1 Point Cloud Data Packet	20	Appendix III PTP Protocol.....	63
3.2 GPS Data Packet	26	Appendix IV Power Supply Requirements	65
4 Web Control.....	32	Appendix V Nonlinear Reflectivity Mapping	67
4.1 Home	33	Appendix VI Certification Info.....	72
4.2 Settings.....	34	Appendix VII Support and Contact.....	74
4.3 Azimuth FOV	38		
4.4 Operation Statistics.....	40		

Safety Notice

PLEASE READ AND FOLLOW ALL INSTRUCTIONS CAREFULLY AND CONSULT ALL RELEVANT NATIONAL AND INTERNATIONAL SAFETY REGULATIONS FOR YOUR APPLICATION.

■ Caution

To avoid violating the warranty and to minimize the chances of getting electrically shocked, please do not disassemble the product. The product must not be tampered with and must not be changed in any way. There are no user-serviceable parts inside the product. For repairs and maintenance inquiries, please contact an authorized Hesai Technology service provider.



■ Laser Safety Notice - Laser Class 1

This device satisfies the requirements of

- IEC 60825-1:2014
- 21 CFR 1040.10 and 1040.11 except for deviations (IEC 60825-1 Ed.3) pursuant to Laser Notice No.56, dated May 8, 2019

NEVER LOOK INTO THE TRANSMITTING LASER THROUGH A MAGNIFYING DEVICE (MICROSCOPE, EYE LOUPE, MAGNIFYING GLASS, ETC.)

■ Safety Precautions

In all circumstances, if you suspect that the product malfunctions or is damaged, stop using it immediately to avoid potential hazards and injuries. Contact an authorized Hesai Technology service provider for more information on product disposal.

Handling

This product contains metal, glass, plastic, as well as sensitive electronic components. Improper handling such as dropping, burning, piercing, and squeezing may cause damage to the product.

In case the product is dropped, STOP using the product immediately and contact Hesai technical support.

Cover Lens

This product contains high-speed rotating parts. To avoid potential injuries, DO NOT operate the product if the cover lens is loose or damaged. To ensure optimal performance, do not touch the product's cover lens with bare hands. If the cover lens is already stained, please refer to the cleaning method in the Sensor Maintenance chapter of user manuals.

Eye Safety

Although the product meets Class 1 eye safety standards, DO NOT look into the transmitting laser through a magnifying product (microscope, eye loupe, magnifying glass, etc.). For maximum self-protection, avoid looking directly at the product when it is in operation.

Repair

DO NOT open and repair the product without direct guidance from Hesai Technology. Disassembling the product may cause degraded performance, failure in water resistance, or potential injuries to the operator.

Power Supply

Use only the cables and power adapters provided by Hesai Technology. Using off-spec or damaged cables or adapters, or supplying power in a humid environment can result in fire, electric shock, personal injuries, product damage, or property loss.

Hot Surface

During or after a period of operation, DO NOT touch the product's cover lens with your skin. Such direct contact with the hot surface can result in discomfort or even burns. If you incorporate this LiDAR product into your product(s), you should also communicate the hot surface risks to the intended users of your product(s).

Vibration

Strong vibration may cause damage to the product and should be avoided. If you need the mechanical vibration and shock limits of this product, please contact Hesai technical support.

Radio Frequency Interference

Please observe the signs and notices on the product that prohibit or restrict the use of electronic devices. Although the product is designed, tested, and manufactured to comply with the regulations on RF radiation, the radiation from the product may still influence electronic devices.

Medical Device Interference

Some components in the product can emit electromagnetic fields, which may interfere with medical devices such as cochlear implants, heart pacemakers, and defibrillators. Consult your physician and medical device manufacturers for specific information regarding your medical device(s) and whether you need to keep a safe distance from the product. If you suspect that the product is interfering with your medical device, stop using the product immediately.

Explosive Atmosphere and Other Air Conditions

Do not use the product in any area where potentially explosive atmospheres are present, such as high concentrations of flammable chemicals, vapors, or particulates (including particles, dust, and metal powder) in the air. Exposing the product to high concentrations of industrial chemicals, including liquefied gases that are easily vaporized (such as helium), can damage or weaken the product's function. Please observe all the signs and instructions on the product.

Light Interference

Some precision optical instruments may be interfered by the laser light emitted from the product.

1 Introduction

This manual describes the specifications, installation, and data format of PandarXT.

This manual is under constant revision. To obtain the latest version, please visit the Download page of Hesai's official website, or contact Hesai technical support.

1.1 Operating Principle

Distance Measurement: Time of Flight (ToF)

- 1) A laser diode emits a beam of ultrashort laser pulses onto the target object.
- 2) The laser pulses are diffusely reflected after hitting the target object. The returning beam is detected by an optical sensor.
- 3) Distance to the object can be accurately measured by calculating the time between laser emission and receipt.

$$d = \frac{ct}{2}$$

d: distance

c: speed of light

t: travel time of the laser beam

Figure 1.1 Distance Measurement Using Time of Flight

1.2 LiDAR Structure

Laser emitters and receivers are attached to a motor that rotates horizontally.

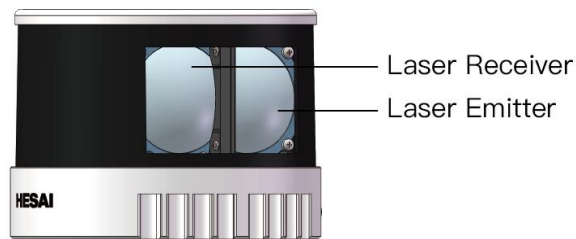


Figure 1.2 Partial Cross-Sectional Diagram

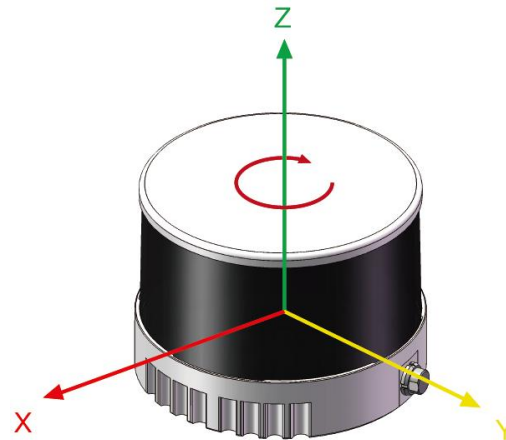


Figure 1.3 Coordinate System (Isometric View)

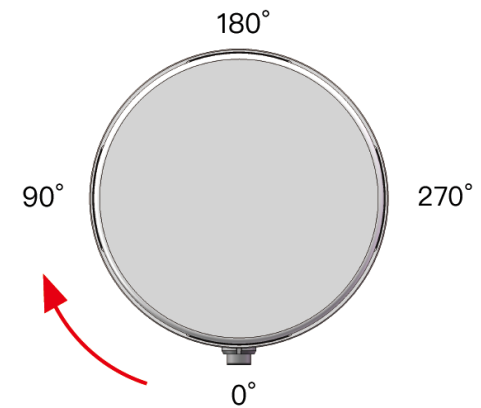


Figure 1.4 Rotation Direction (Top View)

The LiDAR's coordinate system is illustrated in Figure 1.3. Z-axis is the axis of rotation.

The origin is shown as a red dot on the next page. All measurements are relative to the origin.

When all channels pass the zero-degree position in Figure 1.4, the azimuth data in the corresponding UDP data block will be 0° .

1.3 Channel Distribution

The vertical resolution is 1° across the FOV, as shown in Figure 1.5.

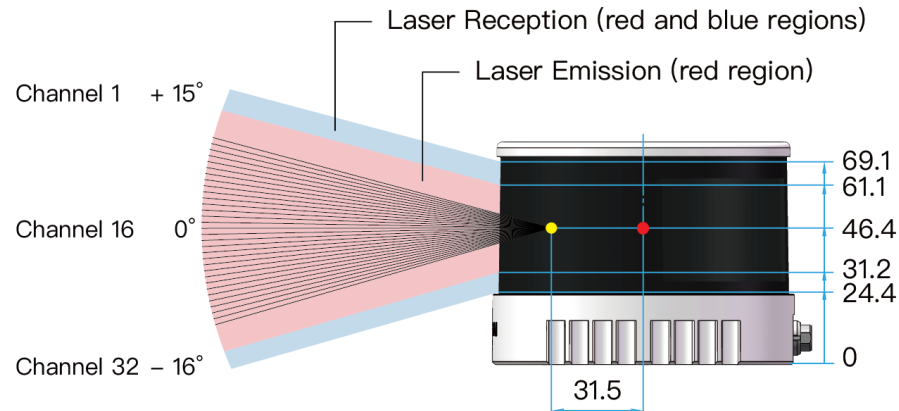


Figure 1.5 Channel Vertical Distribution

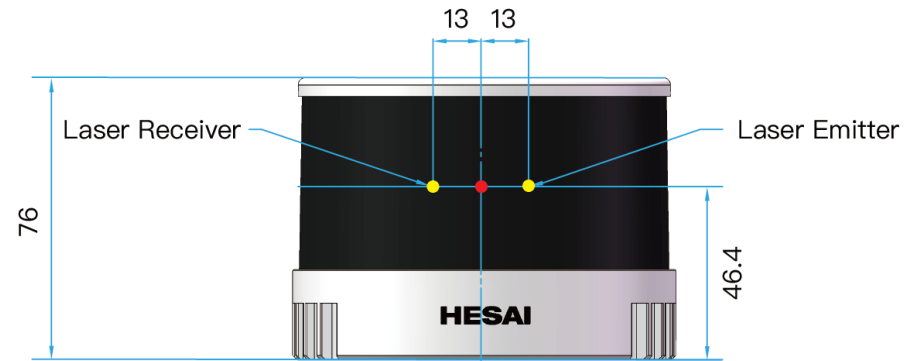


Figure 1.6 Laser Emitter/Receiver Position (Unit: mm)

Each channel has an intrinsic vertical angle offset.

The offsetted angles are recorded in this LiDAR unit's calibration file, which is provided when shipping the unit.

In case you need to obtain the file again:

- Send this TCP command `PTC_COMMAND_GET_LIDAR_CALIBRATION`, as described in Hesai TCP API Protocol (Chapter 6).
- Or contact a sales representative or technical support engineer from Hesai.

1.4 Specifications

SENSOR	
Scanning Method	Mechanical Rotation
Channel	32
Instrument Range	0.05 to 120 m
Range Capability	80 m @10% reflectivity (Channels 9~24)
	50 m @10% (Channels 1~8, 25~32)
Range Accuracy	±1 cm (typical)
Range Precision	0.5 cm (typical)
FOV (Horizontal)	360°
Resolution (Horizontal)	0.09° (5 Hz)
	0.18° (10 Hz)
	0.36° (20 Hz)
FOV (Vertical)	31° (-16° to +15°)
Resolution (Vertical)	1°
Frame Rate	5 Hz, 10 Hz, 20 Hz
Returns	Single Return (Last, Strongest, First)
	Dual Return

CERTIFICATIONS	
Class 1 Laser Product	CE, FCC, FDA, IC, RCM, EAC, KCC, UKCA
NOTE Specifications are subject to change. Please refer to the latest version.	

MECHANICAL/ELECTRICAL/OPERATIONAL	
Wavelength	905 nm
Laser Class	Class 1 Eye Safe
Ingress Protection	IP6K7
Dimensions	Height: 76.0 mm
	Top/Bottom Diameter: 100.0 / 103.0 mm
Rated Voltage Range	DC 9 to 36 V
Power Consumption	10 W (typical)
Operating Temperature	-20°C to 65°C
Weight	0.8 kg
DATA I/O	
Data Transmission	UDP/IP Ethernet (100 Mbps)
Measurements	Distance, Azimuth Angle, Intensity
Data Points Generated	Single Return: 640,000 points/sec
	Dual Return: 1,280,000 points/sec
Point Cloud Data Rate	Single Return: 21.40 Mbps
	Dual Return: 42.80 Mbps
Clock Source	GPS / PTP
PTP Clock Accuracy	≤1 μs
PTP Clock Drift	≤1 μs/s

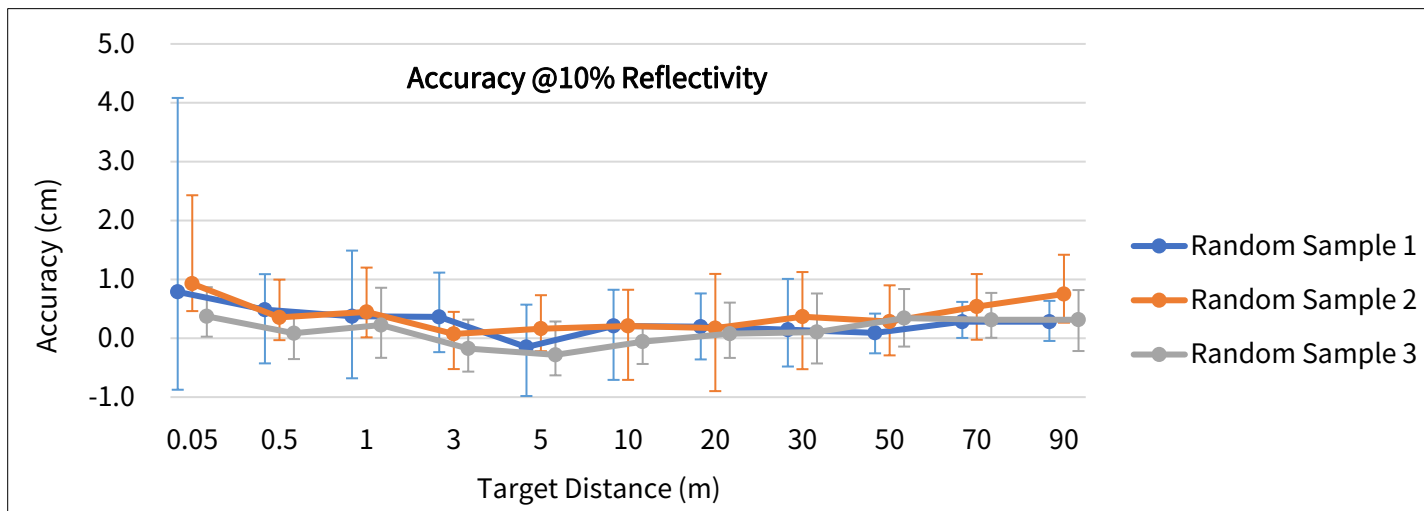
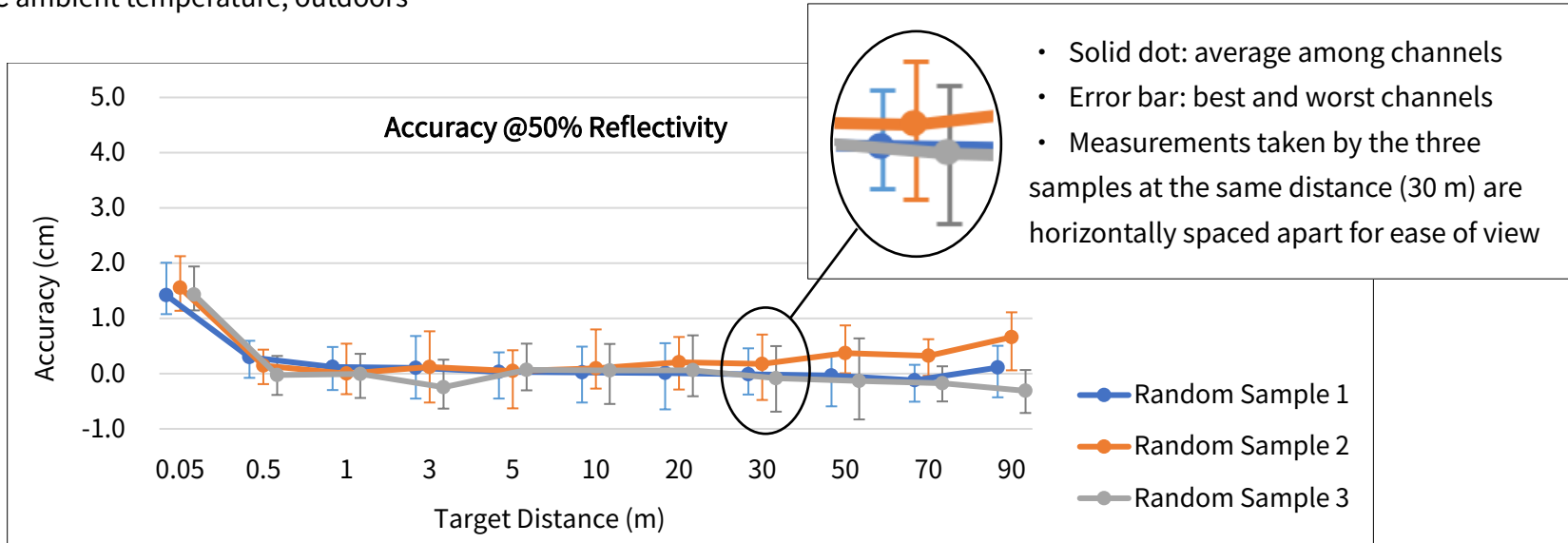
NOTE Range capability: 100 klux ambient intensity, PoD (probability of detection) > 90%, FAR (false alarm rate) < 10E-5.

NOTE Range accuracy and precision: may vary with range, temperature, and target reflectivity. The typical values are the average among channels, measured outdoors within 0.5 ~ 70 m, under 30°C ambient temperature, and with a target reflectivity of 50%.

■ Range Accuracy

Definition: the average of the differences between multiple measurements and the target's true distance, measured by a single channel

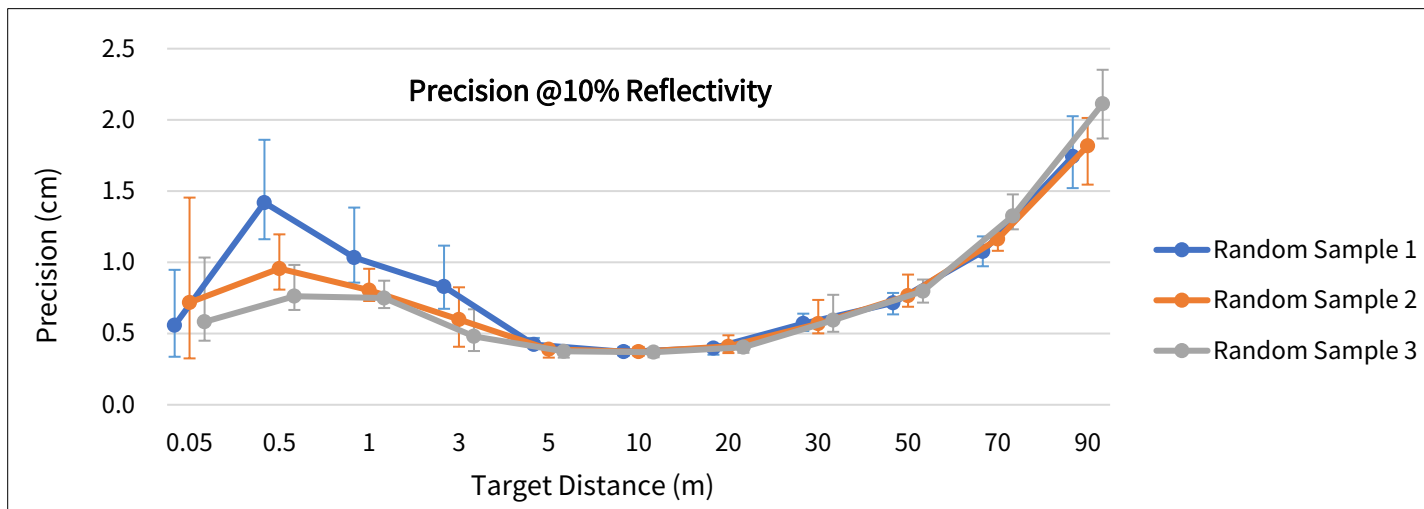
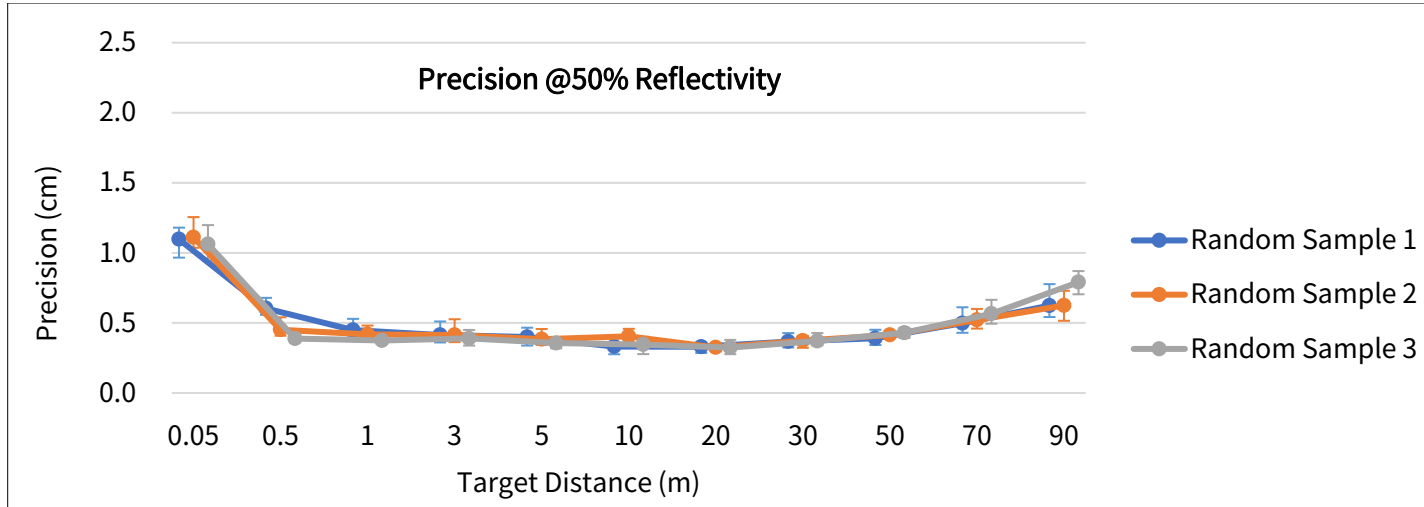
Conditions: 30°C ambient temperature, outdoors



■ Range Precision

Definition: the standard deviation among multiple measurements, measured by a single channel

Conditions: 30°C ambient temperature, outdoors



2 Setup

2.1 Mechanical Installation

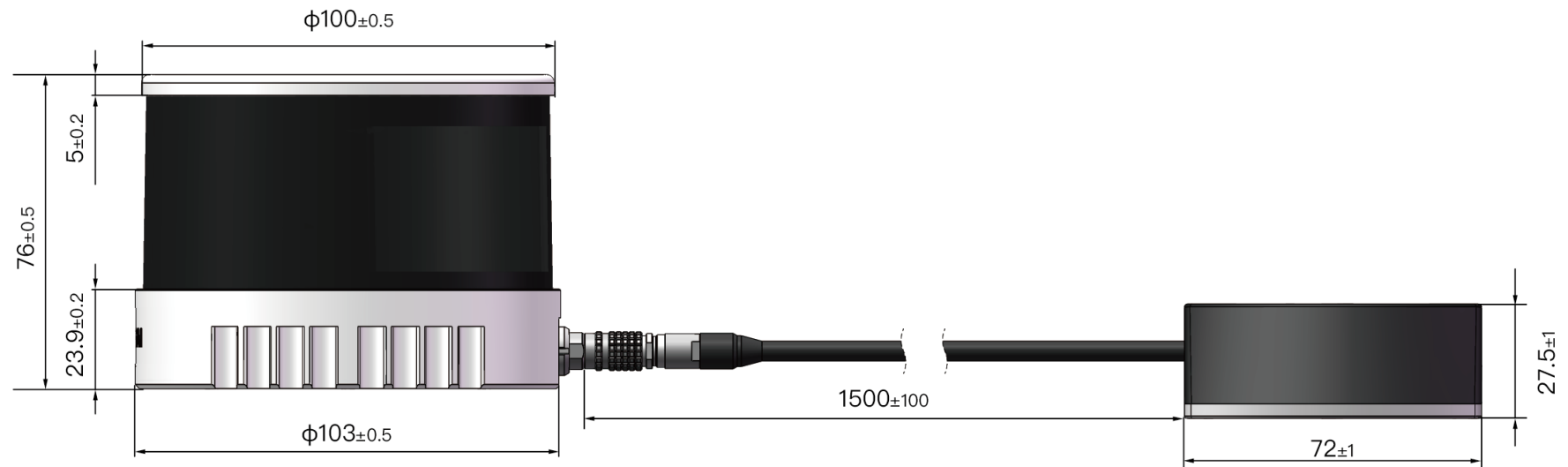


Figure 2.1 Front View (Unit: mm)

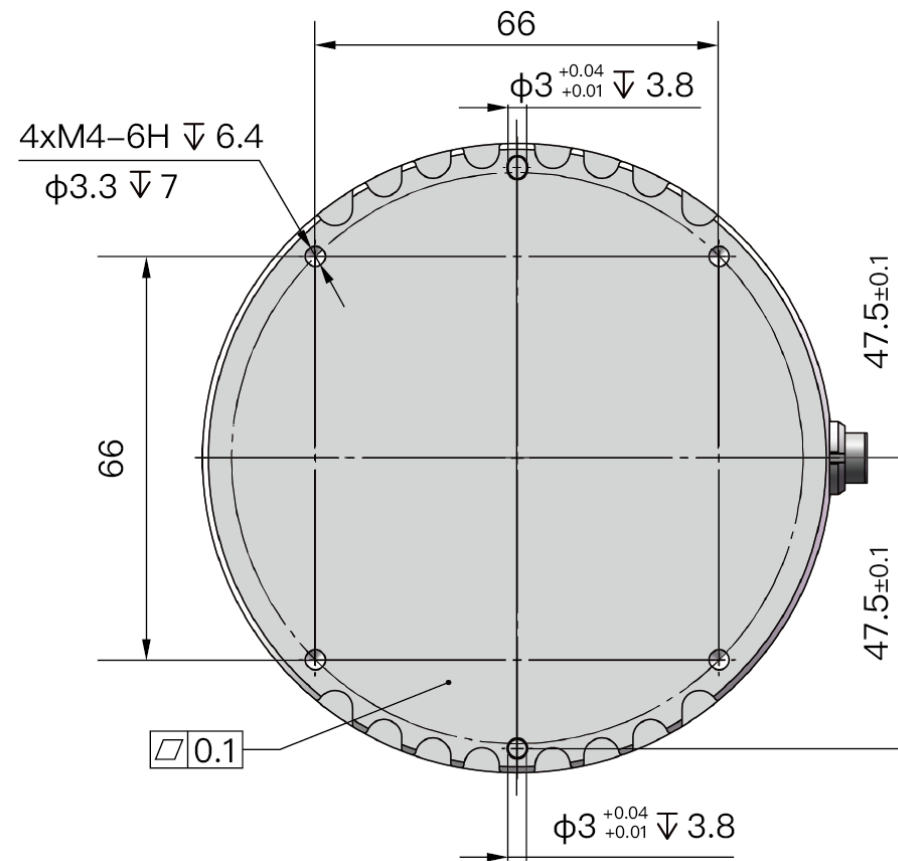


Figure 2.2 Bottom View (Unit: mm)

■ Recommended Installation

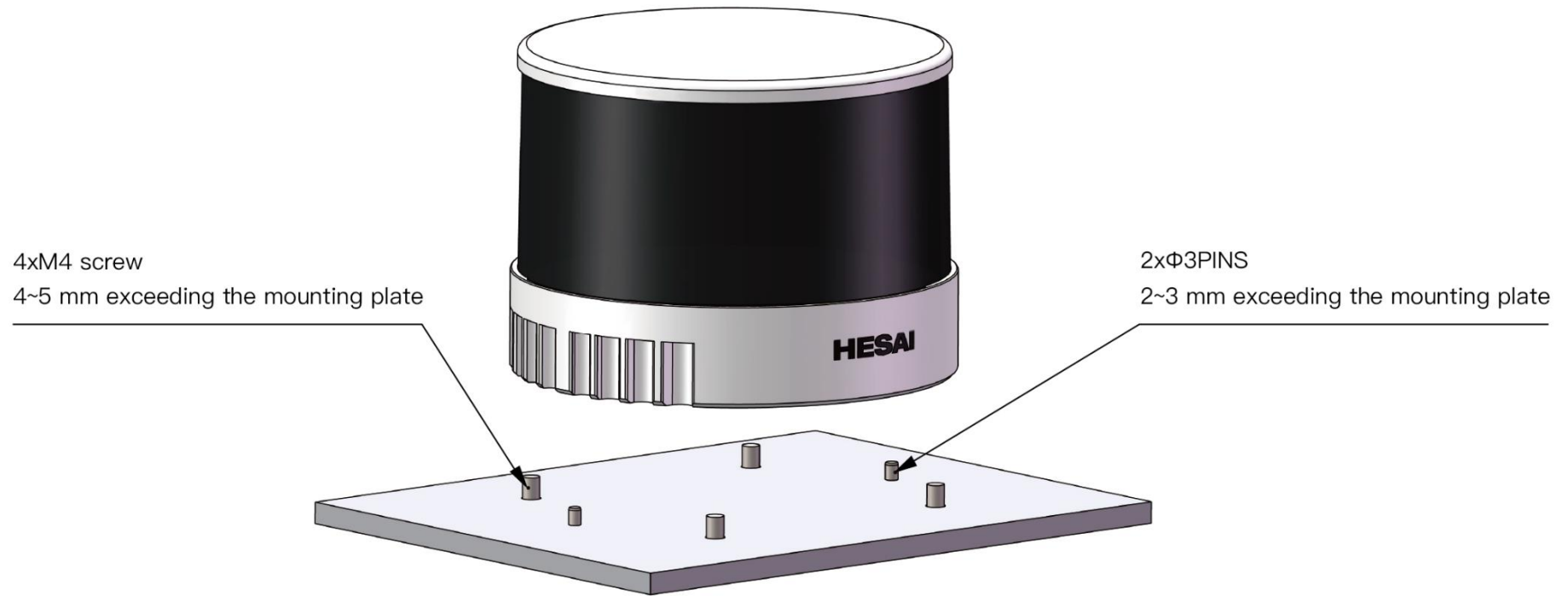


Figure 2.3 Recommended Installation

2.2 Interfaces

Lemo part number: EEG.0T.309.CLN (female socket, on the LiDAR)

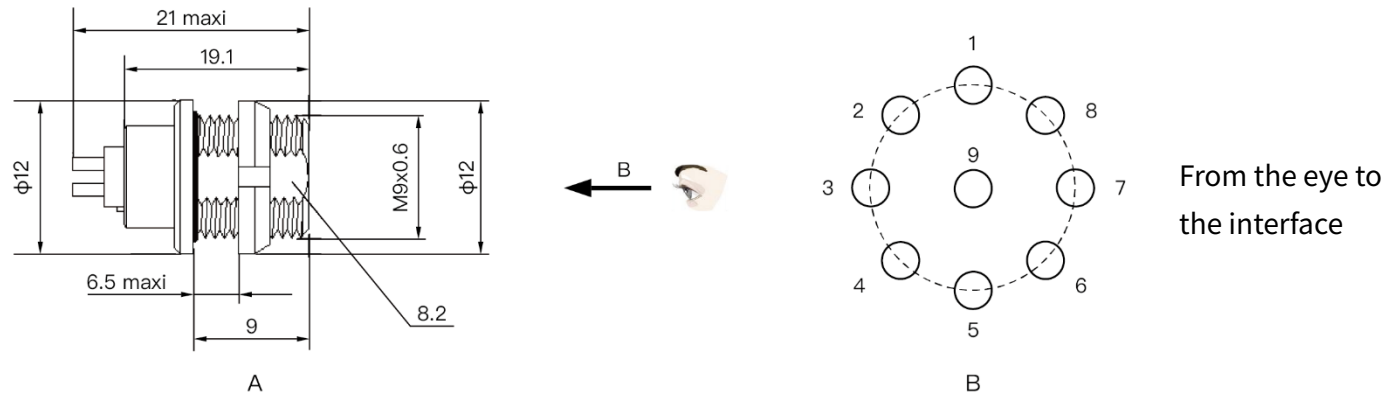


Figure 2.4 Lemo Connector (Female Socket)

Pin #	Signal	Wire Color	Voltage	Wire Gauge
1	GPS PPS	BLACK	TTL 3.3/5 V	28 AWG
2	GPS DATA	PURPLE	-13 to +13 V	28 AWG
3	GND	BROWN	0 V	26 AWG
4	VIN	WHITE	9 to 36 V	26 AWG
5	Ethernet TX+	YELLOW	-1 to 1 V	28 AWG

Pin #	Signal	Wire Color	Voltage	Wire Gauge
6	Ethernet TX-	GREEN	-1 to 1 V	28 AWG
7	Ethernet RX+	PINK	-1 to 1 V	28 AWG
8	Ethernet RX-	GRAY	-1 to 1 V	28 AWG
9	GND	RED	0 V	28 AWG
NOTE The blue wire is not used. Pin 9 may be reserved in previous batches.				

NOTE For the GPS PPS signal, pulse width is recommended to be over 1 ms, and the cycle is 1 s (rising edge to rising edge)

NOTE Before connecting or disconnecting an external GPS signal (either using the cable's GPS wire or via the connection box's GPS port), make sure the LiDAR is powered off. If the LiDAR has to stay powered on, make sure to:

- ground yourself in advance
- avoid touching the GPS wire or GPS port with bare hands

■ Connector Use

Connection	Disconnection
<ul style="list-style-type: none">• Turn off the power source• Make sure red dot on the cable's plug faces upward• Push the plug straight into the LiDAR's socket	<ul style="list-style-type: none">• Turn off the power source• Hold the plug's shell and pull the plug from the socket

NOTE

- DO NOT attempt to force open a connection by pulling on the cables or by twisting the connectors in any way. Doing so can loosen the connectors' shells, or even damage the contacts.
- In case a connector's shell is accidentally pulled off, stop using the connector and contact Hesai technical support.
- DO NOT attempt to assemble the connector's shell and cable collet; DO NOT connect a connector without its shell. Doing so may damage the LiDAR's circuits.

Before connection: make sure the red dot faces upward

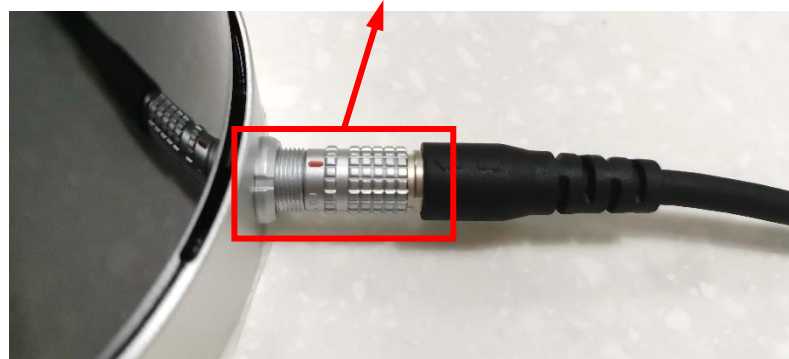


Figure 2.5 Lemo Connection

■ Cables

OD (outside diameter) = 5.0 ± 0.2 mm

Minimum bend radius: $10 * OD$

2.3 Connection Box (Optional)

Users may connect the LiDAR directly or using the connection box.

Lemo part number: FGG.0T.309.CLAC50Z (male plug, on the connection box)

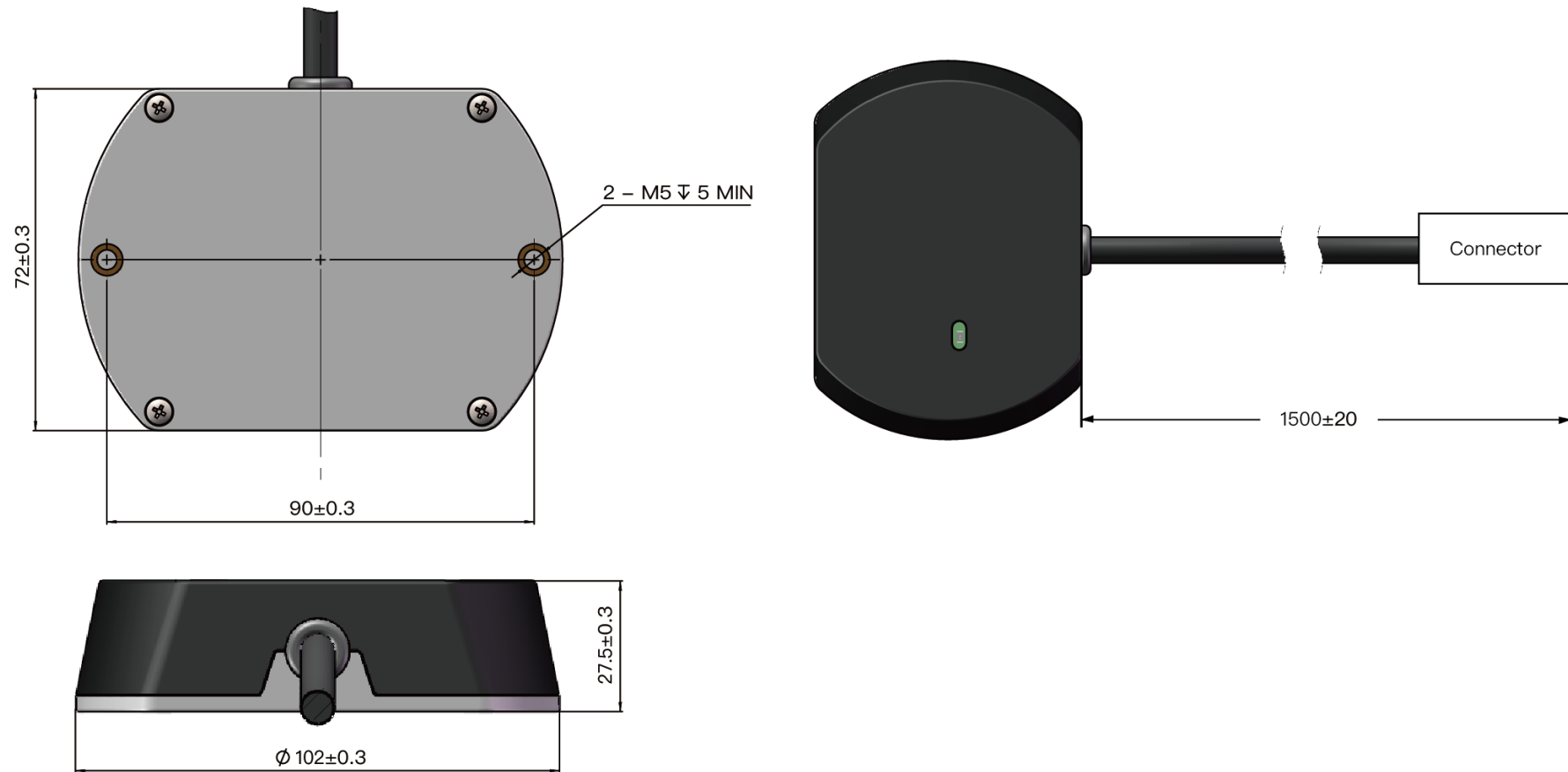


Figure 2.6 Connection Box (Unit: mm)

2.3.1 Connection Box Interfaces

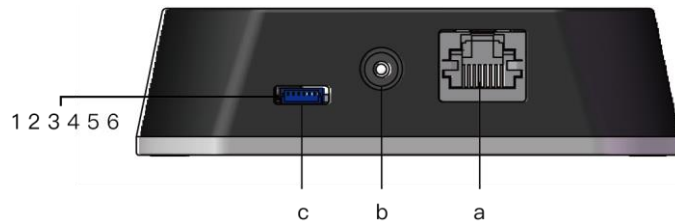


Figure 2.7 Connection Box (Front)

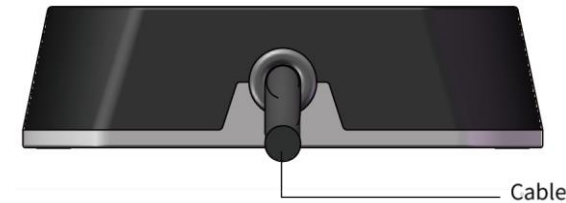


Figure 2.8 Connection Box (Back)

Port #	Port Name	Description
a	Standard Ethernet Port	RJ45, 100 Mbps Ethernet
b	Power Port	Connects to a DC power adapter External power supply: 9 V to 36 V, at least 30 W
c	GPS Port	Connector part number: JST SM06B-SRSS-TB Recommended connector for the external GPS module: JST SHR-06V-S-B Voltage standard: RS232 Baud rate: 9600 bps

The GPS port pin numbers are 1 to 6 from left to right, defined as follows:

Pin #	Direction	Pin Description	Requirements
1	Input	PPS (pulse-per-second) signal for synchronization	TTL level 3.3/5 V Recommended pulse width: ≥ 1 ms Cycle: 1 s (from rising edge to rising edge)
2	Output	Power for the external GPS module	5 V
3	Output	Ground for the external GPS module	-
4	Input	Receiving serial data from the external GPS module	RS232 level
5	Output	Ground for the external GPS module	-
6	-	Reserved	-

2.3.2 Connection

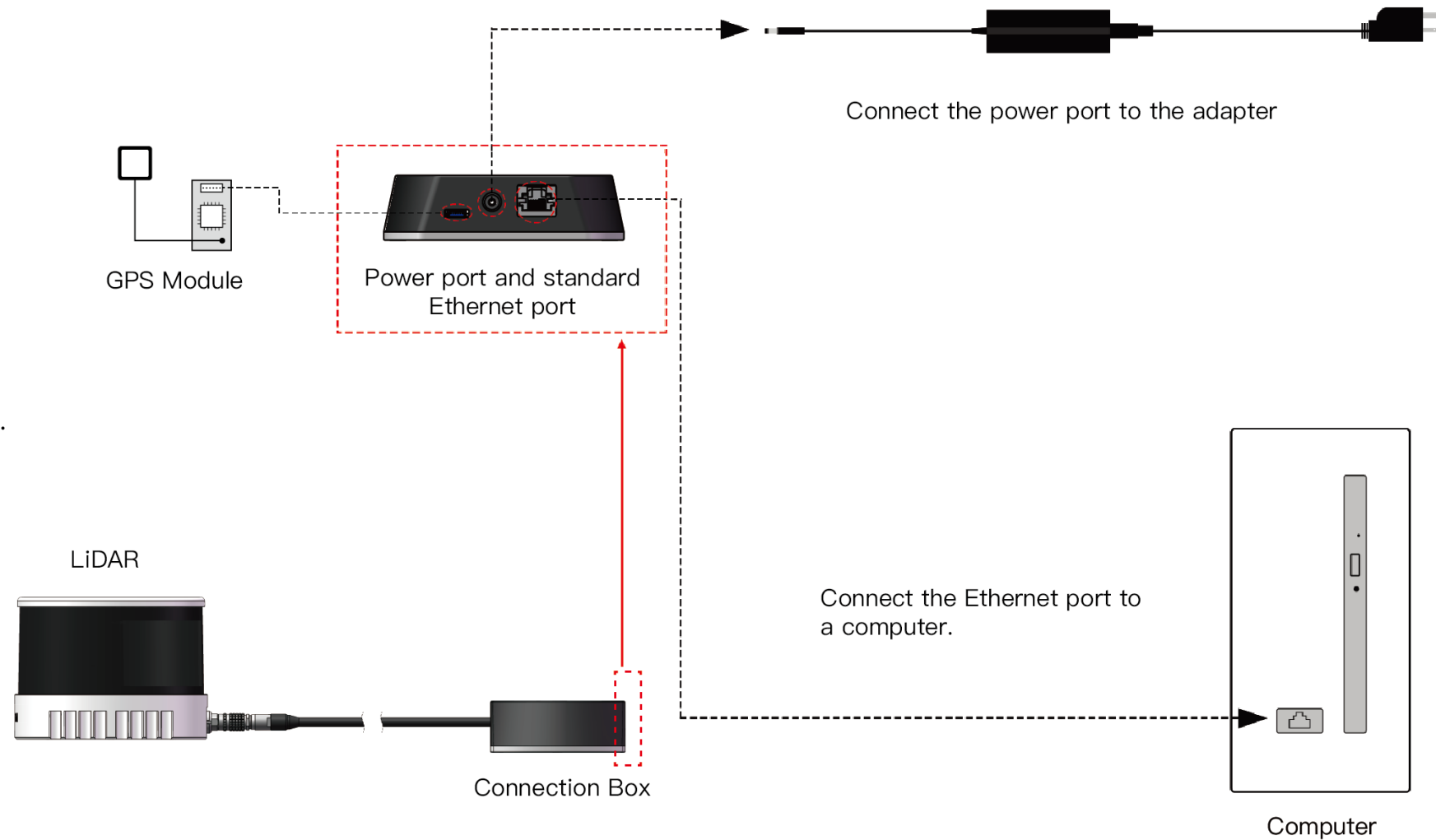


Figure 2.9 Connection Box - Connection

NOTE Refer to Appendix III when PTP protocol is used.

2.4 Get Ready to Use

Before operating the LiDAR, strip away the protective cover outside the cover lens.

The LiDAR does not have a power switch. It starts operating once connected to power and the Ethernet.

To receive data on your PC, set the PC's IP address to 192.168.1.100 and subnet mask to 255.255.255.0

For Ubuntu:	For Windows:
Input this ifconfig command in the terminal: ~\$ sudo ifconfig enp0s20f0u2 192.168.1.100 (replace enp0s20f0u2 with the local Ethernet port name)	Open the Network Sharing Center, click on "Ethernet" In the "Ethernet Status" box, click on "Properties" Double-click on "Internet Protocol Version 4 (TCP/IPv4)" Configure the IP address to 192.168.1.100 and subnet mask to 255.255.255.0

To record and display point cloud data, see Chapter 5 (PandarView)

To set parameters, check device info, or upgrade firmware/software, see Chapter 4 (Web Control)

To obtain the SDKs (Software Development Kits) for your product model,

- please find the download link at: www.hesai.tech/en/download (Product Documentation → select product model)
- or visit Hesai's official GitHub page: <https://github.com/HesaiTechnology>

3 Data Structure

The LiDAR outputs Point Cloud Data Packets and GPS Data Packets using 100 Mbps Ethernet UDP/IP.
Each data packet consists of an Ethernet header and UDP data.

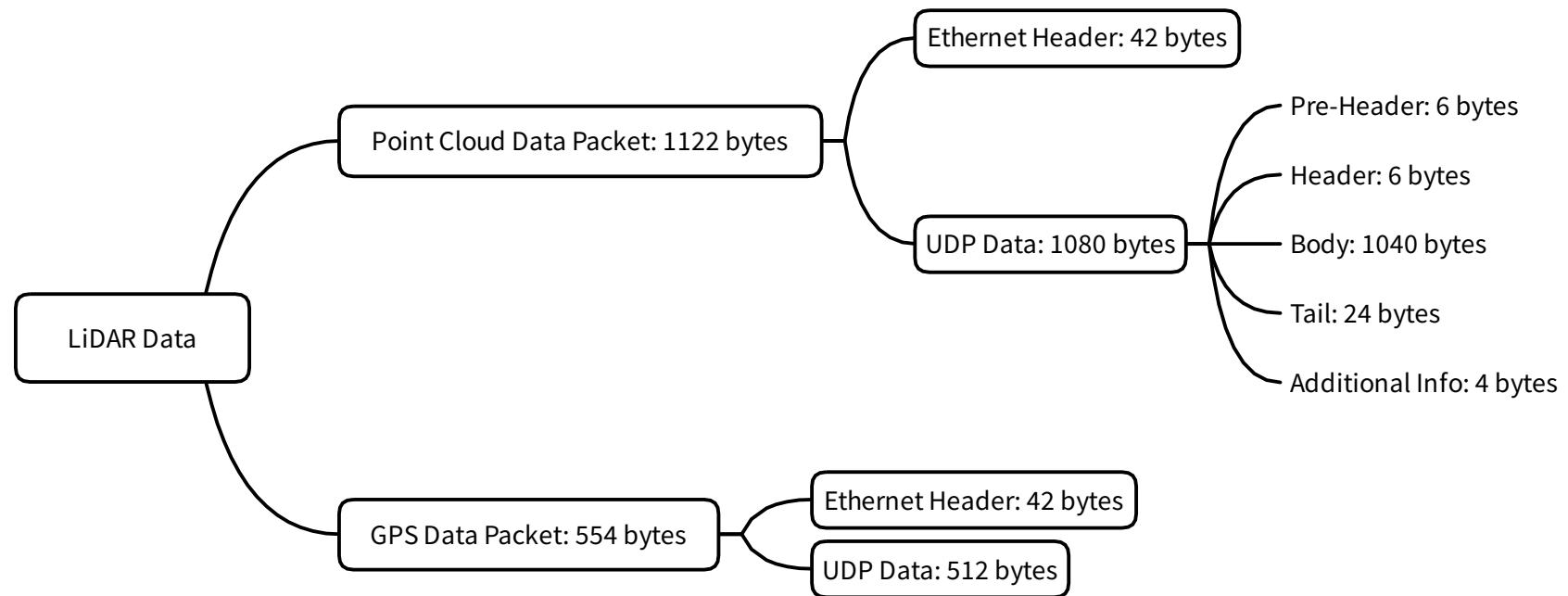


Figure 3.1 Data Structure

3.1 Point Cloud Data Packet

3.1.1 Ethernet Header

Each LiDAR has a unique MAC address. The source IP is 192.168.1.201 by default, and the destination IP is 255.255.255.255 (broadcast).

Point Cloud Ethernet Header: 42 bytes		
Field	Bytes	Description
Ethernet II MAC	12 bytes	Destination: broadcast (0xFF: 0xFF: 0xFF: 0xFF: 0xFF: 0xFF) Source: (xx:xx:xx:xx:xx:xx)
Ethernet Data Packet Type	2 bytes	0x08, 0x00
Internet Protocol	20 bytes	Shown in Figure 3.2
UDP Port Number	4 bytes	UDP source port (0x2710, representing 10000) Destination port (0x0940, representing 2368)
UDP Length	2 bytes	0x0440, representing 1088 bytes (8 bytes more than the size of the Point Cloud UDP Data, shown in Figure 3.1)
UDP Checksum	2 bytes	-

```

v Internet Protocol Version 4, Src: 192.168.1.201, Dst: 255.255.255.255
  0100 .... = Version: 4
  .... 0101 = Header Length: 20 bytes (5)
  > Differentiated Services Field: 0x00 (DSCP: CS0, ECN: Not-ECT)
    Total Length: 1108
    Identification: 0x7f1d (32541)
  > Flags: 0x4000, Don't fragment
    Time to live: 64
    Protocol: UDP (17)
    Header checksum: 0xf50a [correct]
    [Header checksum status: Good]
    [Calculated Checksum: 0xf50a]
    Source: 192.168.1.201
    Destination: 255.255.255.255
  > User Datagram Protocol, Src Port: 10000, Dst Port: 2368
  > Data (1080 bytes)
```

Figure 3.2 Point Cloud Ethernet Header - Internet Protocol

3.1.2 UDP Data

All the multi-byte values are unsigned and in little endian format.

■ Pre-Header

Pre-Header: 6 bytes		
Field	Bytes	Description
0xEE	1	SOP (start of packet)
0xFF	1	SOP (start of packet)
Protocol Version Major	1	To distinguish between product models 0x06 for the PandarXT series
Protocol Version Minor	1	For each product model, to indicate the current protocol version Currently 0x01 for the PandarXT series
Reserved	2	-

■ Header

Header: 6 bytes		
Field	Bytes	Description
Laser Num	1	0x20 (32 channels)
Block Num	1	0x08 (8 blocks per packet)
First Block Return	1	Reserved
Dis Unit	1	0x04 (4 mm)
Return Number	1	0x02 (each channel can generate two returns maximum)
UDP Seq	1	[7:1] is reserved Least significant bit [0] shows whether this packet includes a UDP sequence number field 1 - UDP sequence ON

■ Body

Body: 1040 bytes (8 blocks)				
Block 1	Block 2	Block 3	...	Block 8
Azimuth 1	Azimuth 2	Azimuth 3	...	Azimuth 8
Channel 1	Channel 1	Channel 1	...	Channel 1
Channel 2	Channel 2	Channel 2	...	Channel 2
...
Channel 32	Channel 32	Channel 32	...	Channel 32

Under the Dual Return mode, the measurements from each round of firing are stored in two adjacent blocks:

- The odd number block is the last return, and the even number block is the strongest return
- If the last and strongest returns coincide, the second strongest return will be placed in the even number block
- The Azimuth changes every two blocks

Block size = size of Azimuth + 32 * size of Channel X

Each Block in the Body: 130 bytes			
Field	Bytes	Description	
Azimuth	2	Current reference angle of the rotor, in little endian format (lower byte first) Azimuth Angle = Azimuth / 100°	
Channel X	4	2-byte Distance	Distance Value = Distance * 4 In little endian format (lower byte first)
		1-byte Reflectivity	Range: 0 to 255 The mapping from this field to target reflectivity can be selected in Section 4.2 (Web Control – Settings)
		Reserved	-

■ Tail

Tail: 24 bytes																
Field	Bytes	Description														
Reserved	9	-														
High Temperature Shutdown Flag	1	0x01 for high temperature; 0x00 for normal operation <ul style="list-style-type: none">When high temperature is detected, the shutdown flag will be set to 0x01, and the system will shut down after 60 s. The flag remains 0x01 during the 60 s and the shutdown periodWhen the system is no longer in high temperature status, the shutdown flag will be reset to 0x00 and the system will automatically return to normal operation														
Return Mode	1	<div>0x33 - First Return0x39 - Dual Return (Last, Strongest)</div> <div>0x37 - Strongest Return0x3B - Dual Return (Last, First)</div> <div>0x38 - Last Return0x3C - Dual Return (First, Strongest)</div>														
Motor Speed	2	speed_2_bytes [15:0] = speed (RPM)														
Date & Time	6	<div>The absolute time of this data packet, accurate to the second.</div> <table><tr><th>Each Byte</th><th>Range</th></tr><tr><td>Year (current year minus 1900)</td><td>Positive integers</td></tr><tr><td>Month</td><td>1 to 12</td></tr><tr><td>Day</td><td>1 to 31</td></tr><tr><td>Hour</td><td>0 to 23</td></tr><tr><td>Minute</td><td>0 to 59</td></tr><tr><td>Second</td><td>0 to 59</td></tr></table>	Each Byte	Range	Year (current year minus 1900)	Positive integers	Month	1 to 12	Day	1 to 31	Hour	0 to 23	Minute	0 to 59	Second	0 to 59
Each Byte	Range															
Year (current year minus 1900)	Positive integers															
Month	1 to 12															
Day	1 to 31															
Hour	0 to 23															
Minute	0 to 59															
Second	0 to 59															

(Continued on the next page)

(Continued)

Field	Bytes	Description
Timestamp	4	The "μs time" part of the absolute time of this data packet (defined in Appendix II) Unit: μs Range: 0 to 1000000 μs (1 s)
Factory Information	1	0x42

■ Additional Info

Additional Info: 4 bytes		
Field	Bytes	Description
UDP Sequence	4	Sequence number of this UDP packet 0 to 0xFF FF FF FF in little endian format

3.1.3 Point Cloud Data Analysis

The analysis of point cloud UDP data consists of three steps.

■ Analyze the vertical angle, horizontal angle, and distance of a data point

Take Channel 5 in Block 2 as an example:

1) Vertical angle of Channel 5 is 11° , according to Appendix I (Channel Distribution)

NOTE The accurate vertical angle is recorded in this LiDAR's unit's calibration file, see Section 1.3 (Channel Distribution).

- 0° represents the horizontal direction
- Define upward as positive
- The Channel # from the uppermost counts from 1

2) Horizontal angle = current reference angle of the rotor + horizontal angle offset + firing time angular offset

- Current reference angle of the rotor: Azimuth field of Block 2
- Horizontal angle offset: 0° for Channel 5, according to Appendix I (Channel Distribution)
- Firing time angular offset = Firing Time Offset of Channel 5 (see Appendix II) * Spin Rate of the Motor (see Section 4.1 Web Control - Home)
- Define clockwise in the top view as the horizontal angles' positive direction

3) Actual distance in real world millimeters = distance measurement * Distance Unit (4 mm)

Distance measurement is the Distance field of Channel 5 in Block 2

■ Draw the data point in a polar or rectangular coordinate system

■ Obtain the real-time point cloud data by analyzing and drawing every data point in each frame

3.2 GPS Data Packet

GPS Data Packets are triggered every second. All the multi-byte values are unsigned and in little endian format.

Before NMEA messages are available from the external GPS module

Each rising edge of the LiDAR's internal 1 Hz signal triggers a GPS Data Packet.

The time and date in the GPS Data Packets are unreal, starting from 20 05 20 00 00 00 (year, month, day, hour, minute, second) and increasing with the internal 1 Hz signal.

Once the LiDAR receives the PPS (pulse-per-second) signal and NMEA messages

The internal 1 Hz signal will be locked to the PPS. Each rising edge still triggers a GPS Data Packet.

Meanwhile, the LiDAR will extract the actual date and time from NMEA messages (\$GPRMC or \$GPGGA), and stamp them into both Point Cloud Data Packets and GPS Data Packets.

- Point Cloud Data Packets: 6-byte Date & Time (year, month, day, hour, minute, second)
- GPS Data Packets: 6-byte Date (year, month, day) and 6-byte Time (second, minute, hour)

The GPS module sends first the PPS signal and then the NMEA message. At the rising edge of the PPS pulse, the corresponding NMEA message is not yet available. Therefore, the LiDAR extracts date and time from the previous NMEA message and automatically adds 1 full second.

When GPS signal is lost

The LiDAR will still trigger GPS Data Packets by the rising edge of the internal 1 Hz signal. However, the GPS time in the packets will be counted by the internal 1 Hz signal and will drift from the actual GPS time.

3.2.1 Ethernet Header

The source IP is 192.168.1.201 by default. The destination IP address is 255.255.255.255 and in broadcast form.

GPS Ethernet Header: 42 bytes		
Field	Bytes	Description
Ethernet II MAC	12	Destination: broadcast (0xFF: 0xFF: 0xFF: 0xFF: 0xFF: 0xFF) Source: (xx:xx:xx:xx:xx:xx)
Ethernet Data Packet Type	2	0x08, 0x00
Internet Protocol	20	Shown in the figure below
UDP Port Number	4	UDP source port (0x2710, represents 10000) Destination port (0x277E, represents 10110)
UDP Length	2	0x208, representing 520 bytes (8 bytes more than the size of the GPS UDP Data, shown in Figure 3.1)
UDP Checksum	2	-

```
Internet Protocol, Src: 192.168.1.201 (192.168.1.201), Dst: 255.255.255.255 (255.255.255.255)
  Version: 4
  Header length: 20 bytes
  Differentiated Services Field: 0x00 (DSCP 0x00: Default; ECN: 0x00)
  Total Length: 540
  Identification: 0x1841 (6209)
  Flags: 0x02 (Don't Fragment)
  Fragment offset: 0
  Time to live: 64
  Protocol: UDP (17)
  Header checksum: 0x5elf [correct]
  Source: 192.168.1.201 (192.168.1.201)
  Destination: 255.255.255.255 (255.255.255.255)
```

Figure 3.3 GPS Ethernet Header - Internet Protocol

3.2.2 UDP Data

GPS UDP data: 512 bytes				
Field	Bytes	Description		
GPS Time Data	18	Header	2 bytes	0xFFEE, 0xFF first
		Date	6 bytes	Year, month, and day (2 bytes each, lower byte first) in ASCII
		Time	6 bytes	Second, minute, and hour (2 bytes each, lower byte first) in ASCII
		µs Time	4 bytes	In units of µs (lower byte first)
GPRMC/GPGGA Data	84	NMEA sentence that contains date and time ASCII code, valid till 2 bytes after the asterisk (*) The LiDAR can receive either GPRMC or GPGGA, see Section 4.2 (Web Control - Settings)		
Reserved	404	404 bytes of 0xDF		
GPS Positioning Status	1	ASCII code, obtained from \$GPRMC or \$GPGGA <div> <div> When \$GPRMC is selected: A (hex = 41) for Valid Position V (hex = 56) for Invalid Position NUL (hex = 0) for GPS being unlocked </div> <div> When \$GPGGA is selected: 0 = invalid 1 = GPS fix (SPS) 2 = DGPS fix 3 = PPS fix 6 = estimated (dead reckoning) </div> </div>		
PPS Lock Flag	1	1 - locked 0 - unlocked		
Reserved	4	-		

■ GPRMC Data Format

\$GPRMC, <01>, <02>, <03>, <04>, <05>, <06>, <07>, <08>, <09>, <10>, <11>, <12>*hh

Field #	Field	Description
<01>	UTC Time	Hour, minute, and second Typically in hhmmss (hour, minute, second) format
<02>	Location Status	A (hex = 41) for Valid Position V (hex = 56) for Invalid Position NUL (hex = 0) for GPS being unlocked
...		
<09>	UTC Date	Date information Typically in ddmmyy (day, month, year) format
...		

The LiDAR's GPS data interface is compatible with a variety of GPRMC formats, as long as:

<01> is the hour, minute, and second information

<09> is the date information.

For example, the following two formats are both acceptable:

\$GPRMC,072242,A,3027.3680,N,11423.6975,E,000.0,316.7,160617,004.1,W*67

\$GPRMC,065829.00,A,3121.86377,N,12114.68322,E,0.027,,160617,,,A*74

■ GPGGA Data Format

\$GPGGA, <01>, <02>, <03>, <04>, <05>, <06>, <07>, <08>, <09>, <10>, <11>, <12>*hh

Field #	Field	Description
<01>	UTC Time	Hour, minute, and second Typically in hhmmss (hour, minute, second) format
...		
<06>	GPS Fix Quality	0 = invalid 1 = GPS fix (SPS) 2 = DGPS fix 3 = PPS fix 6 = estimated (dead reckoning)
...		

The LiDAR's GPS data interface is compatible with a variety of GPGGA formats, as long as:

<01> is the hour, minute, and second information

For example, the following two formats are both acceptable:

\$GPGGA,123519,4807.038,N,01131.000,E,1,08,0.9,545.4,M,46.9,M,,*47

\$GPGGA,134658.00,5106.9792,N,11402.3003,W,2,09,1.0,1048.47,M,-6.27,M,08,AAAA*60

3.2.3 GPS Data Analysis

> Data (512 bytes)											
0000	04	d4	c4	eb	9b	37	ec	9f	0d	00	48
0010	02	1c	c4	23	40	00	80	11	b0	66	c0
0020	01	2d	27	10	27	7e	02	08	00	00	ff
0030	37	30	38	35	37	30	34	30	00	00	00
0040	4d	43	00	2c	30	34	30	37	35	37	2e
0050	2c	2c	2c	2c	2c	30	37	30	34	32	30
0060	2c	56	2a	30	36	36	36	36	36	36	36

Figure 3.3 GPS Data Packet - UDP Data (Example)

Date

Field	Data (ASCII Code)	Characters	Meaning
Year	0x30 0x32	'0', '2'	20
Month	0x34 0x30	'4', '0'	04
Day	0x37 0x30	'7', '0'	07

Time

Field	Data (ASCII Code)	Characters	Meaning
Second	0x38 0x35	'8', '5'	58
Minute	0x37 0x30	'7', '0'	07
Hour	0x34 0x30	'4', '0'	04

μs Time

4 bytes, in units of μs, using the same clock source as the GPS Timestamp in Point Cloud Data Packets

Reset to 0 at the rising edge of each PPS signal

4 Web Control

Web control is used for setting parameters, checking device info, and upgrading.

To access web control

- 1) Connect the LiDAR to your PC using an Ethernet cable
- 2) Set the IP address according to Section 2.4 (Get Ready to Use)
- 3) Enter this URL into your web browser: 192.168.1.201

NOTE Google Chrome and Mozilla Firefox are recommended.

4.1 Home

Status

Spin Rate	600 rpm
GPS	Unlock
NMEA (GPRMC/GPGGA)	Unlock
PTP	Free Run

Device Info

[Device Log](#)

Model	PandarXT
S/N	XT39CD559139CD55
MAC Address	EC:9F:0D:00:4F:3C
Software Version	0.1.16
Sensor Firmware Version	1.2.14
Controller Firmware Version	1.1.10

NOTE This screenshot may not display the most current version numbers. See Section 4.5 (Upgrade).

Spin Rate of the motor (revs per minute) = frame rate (Hz) * 60

GPS (PPS) Status

Lock	LiDAR's internal clock is in sync with GPS
Unlock	Not in sync

NMEA (GPRMC/GPGGA) Status

Lock	After receiving a valid NMEA message
Unlock	No valid NMEA message for over 2 s, or having detected a checksum error in GPS packets

PTP Status

Free Run	No PTP master is selected
Tracking	Attempting to sync with the selected PTP Master, but the absolute offset exceeds the user-specified limit in Section 4.2 (Settings).
Locked	Absolute offset is within the user-specified limit
Frozen (Holdover)	Attempting to recover the connection to the PTP master. Also, drifting from the previous clock; when drifting out of specifications, will go back to the Free Run mode.

Device Log

Click to download a .JSON file containing the LiDAR's status, device info, all configurable parameters, and upgrade log.

4.2 Settings

Reset All Settings

Control IP

IPv4 Address

192.168.1.201

IPv4 Mask

255.255.255.0

IPv4 Gateway

192.168.1.1

VLAN

☐

0

Settings

Destination IP

255.255.255.255

LiDAR Destination Port

2368

Spin Rate

600

rpm

Return Mode

Last and Strongest Return

Sync Angle

☐

0

(continued on the next page)

1. Reset All Settings

By clicking the "Reset All Settings" button on the top-right corner, all configurable parameters in Settings and Azimuth FOV will be reset to factory defaults.

The default values are shown in Section 4.2 and Section 4.3.1.

2. Control IP

VLAN Tagging can be used when the receiving host also supports VLAN function.

- Check the VLAN checkbox and input a VLAN ID (1 to 4094).
- Set the VLAN ID of the receiving host to be the same.

3. Destination IP

Range: except for 0.0.0.0, 127.0.0.1, and the LiDAR's IP

Mode	Destination IP
Broadcast (default)	255.255.255.255
Multicast	239.0.0.0~239.255.255.255
Unicast	Same as the PC's IP address

4. LiDAR Functions

Spin Rate	600 rpm / 1200 rpm
Return Mode	<ul style="list-style-type: none">• Single Return (Last/Strongest/First)• Dual Return (Last and Strongest, Last and First, First and Strongest)

(continued)

Return Mode	Last and Strongest Return
Sync Angle	<input type="checkbox"/> 0
Trigger Method	Angle Based
Clock Source	GPS
NMEA Sentence	GPRMC
Require PPS Lock	ON
GPS Destination Port	10110
Reflectivity Mapping	Linear Mapping
Interstitial Points Filtering	OFF
Standby Mode	<input checked="" type="radio"/> In Operation <input type="radio"/> Standby

Save

(continued on the next page)

Sync Angle	0~360 degrees
	By default, the LiDAR's 0° position (see Section 1.2) is not in sync with GPS PPS or the whole second of the PTP clock. If syncing is needed, check the checkbox and input a sync angle.
Trigger Method	Angle-Based / Time-Based
	Angle-based: lasers fire every 0.09° at 5 Hz, 0.18° at 10 Hz, or 0.36° at 20 Hz. Time-based: lasers fire every 50 us.
Reflectivity Mapping	Linear / Nonlinear Mapping
	Linear: the 1-byte reflectivity in Point Cloud Data Packets linearly represents target reflectivity (0 to 255%). Nonlinear: increases the contrast in low-reflectivity region, see the appendix.
Interstitial Points Filtering	Interstitial point: when a beam partially hits on a front target's edge and further hits on a rear target, the return signal can result in a false point located between both targets. Such points can be mitigated.
Standby Mode	In Operation / Standby
	In Standby mode, the motor stops running and lasers stop firing.

5. Clock Source and Parameters

Clock Source	GPS ▼
NMEA Sentence	GPRMC ▼
Require PPS Lock	ON ▼
GPS Destination Port	10110

	PPS locked	PPS unlocked
NMEA locked	Update Date & Time using the current NMEA sentence. Update the μ s Timestamp using the current PPS signal.	When "Require PPS Lock" is OFF, update Date & Time using the current NMEA sentence. When "Require PPS Lock" is ON, do nothing.
NMEA unlocked	Update the μ s Timestamp using the current PPS signal.	Do nothing.

- Date & Time: the LiDAR's system time, accurate to the second.
- μ s Timestamp: the μ s part of the LiDAR's system time.

Clock Source	GPS / PTP
	In PTP mode, LiDARs do not output GPS Data Packets (see Appendix III PTP Protocol).

- When GPS is selected as the clock source:

NMEA Sentence	GPRMC / GPGGA Format of NMEA data received from the external GPS module, see Section 3.2.2
Require PPS Lock	When this setting is ON, PPS must be locked (in addition to NMEA being locked) when updating the LiDAR's Date & Time. <ul style="list-style-type: none"> • The status of both NMEA and PPS signals are shown in Section 4.1 (Home). • The complete logic is shown in the left table.
GPS Destination Port	10110 (default) Port used for sending GPS Data packets.

Clock Source	PTP ▼
Profile	1588v2 ▼
Time Offset for LiDAR Lock (1 - 100 us)	1
PTP Network Transport	UDP/IP ▼
PTP Domain Number[0-127]	0
PTP logAnnounceInterval	1
PTP logSyncInterval	1
PTP logMinDelayReqInterval	0

- When PTP is selected as the clock source:

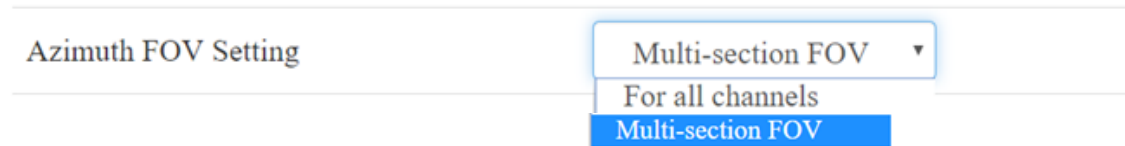
Profile	1588v2 (default) / 802.1AS
	IEEE timing and synchronization standard
Time Offset for LiDAR Lock	1 to 100 μ s (integer)
	Specify the upper limit of the absolute offset between Slave and Master when the LiDAR is in PTP Locked status. See Section 4.1 (Home)
PTP Network Transport	UDP/IP (default) or L2
	1588v2: users can select UDP/IP or L2 802.1AS: only supports L2 network
PTP Domain Number	Integer from 0 to 127
	Domain attribute of the local clock

- When using the 1588v2 profile:

PTP logAnnounceInterval	-2 to 3 log seconds
	Time interval between Announce messages (default: 1)
PTP logSyncInterval	-7 to 3 log seconds
	Time interval between Sync messages (default: 1)
PTP logMinDelayReqInterval	-7 to 3 log seconds
	Minimum permitted mean time between Delay_Req messages (default: 0)

4.3 Azimuth FOV

To set the Azimuth FOV, users can select one of the two modes: for all channels, or multi-section FOV.



A screenshot of a web interface showing a dropdown menu for 'Azimuth FOV Setting'. The dropdown is open, showing two options: 'For all channels' and 'Multi-section FOV'. The 'Multi-section FOV' option is highlighted with a blue background.

Azimuth FOV Setting
Multi-section FOV ▼
For all channels
Multi-section FOV

4.3.1 For all channels

A continuous angle range, specified by a Start Angle and an End Angle, will be applied to all channels.

The LiDAR outputs valid data only within the specified range.



A screenshot of a web interface showing the 'Azimuth FOV Setting' form. The dropdown menu is set to 'For all channels'. Below the dropdown, there are two input fields: 'Start:' with the value '0.0' and 'End:' with the value '360.0'. A 'Save' button is located at the bottom of the form.

Azimuth FOV Setting	
For all channels ▼	
Azimuth FOV for All Channels	Start: 0.0
	End: 360.0
<button>Save</button>	

4.3.2 Multi-section FOV

Users can configure up to five continuous angle ranges for all channels.

Each channel outputs valid data only within its specified range.

Azimuth FOV Setting

Multi-section FOV ▼

Multi-section FOV	Start Angle	End Angle
Azimuth FOV 1	0.0	0.0
Azimuth FOV 2	0.0	0.0
Azimuth FOV 3	0.0	0.0
Azimuth FOV 4	0.0	0.0
Azimuth FOV 5	0.0	0.0

Save

4.3.3 Note

- Click "Save" to apply your settings.
- The angles in degrees are accurate to the first decimal place.
- If the Start Angle is larger than the End Angle, then the actual azimuth FOV is the union of [Start Angle, 360°] and [0°, End Angle].

For instance, when the angle range is set to be [270°, 90°], the actual azimuth FOV is [270°, 360°] ∪ [0°, 90°].

4.4 Operation Statistics

The LiDAR's operation time in aggregate and in different temperature ranges are listed.

Start-Up Counts	239
Internal Temperature	30.90°C
Total Operation Time	103 h 3 min
Internal Temperature	Operation Time
< -40 °C	0 h 0 min
-40 to -20 °C	0 h 0 min
-20 to 0 °C	0 h 0 min
0 to 20 °C	1 h 47 min
20 to 40 °C	17 h 57 min
40 to 60 °C	62 h 28 min
60 to 80 °C	11 h 33 min
80 to 100 °C	9 h 18 min
100 to 120 °C	0 h 0 min
>120 °C	0 h 0 min

4.5 Upgrade

The software and firmware versions described in this manual are shown in red below.

Click the "Upload" button, select an upgrade file (provided by Hesai), and confirm your choice in the pop-up window.

When the upgrade is complete, the LiDAR will automatically reboot, and the past versions will be logged in the Upgrade Log.

Restart

Pandar Upgrade Information

Software Version	0.1.25
Firmware of Sensor Version	1.2.25
Firmware of Controller Version	1.1.13

ⓘ Upload

Upgrade Log

Number: 1

Software Version: 0.1.12

Firmware of Sensor Version: v1.2.10

Firmware of Controller Version: 1.1.7

Number: 2

A software reboot is triggered by clicking the "Restart" button on the top right corner.

Afterwards, the start-up counts in the Operation Statistics page increments by 1.

5 PandarView

PandarView is a software that records and displays point cloud data from Hesai LiDARs, available in 64-bit Windows 10 and Ubuntu-16.04/18.04.

5.1 Installation

Copy the installation files from the USB disk in the LiDAR's protective case, or download these files from Hesai's official website:

www.hesaitech.com/en/download

System	Installation Files	Installation Steps
Windows	PandarViewX64_Release_V1.7.37.msi	Before upgrading PandarView to a newer version, please uninstall the current version
		Double click and install PandarView_Windows using the default settings
Ubuntu-16.04	PandarViewX64_Release_V1.7.37.tar.gz	Unzip the file and run PandarView_Installer.bin
Ubuntu-18.04	PandarViewX64_18.04_Release_V1.7.37.tar.gz	

This manual describes PandarView 1.7.37. The menu bar and buttons are shown below.

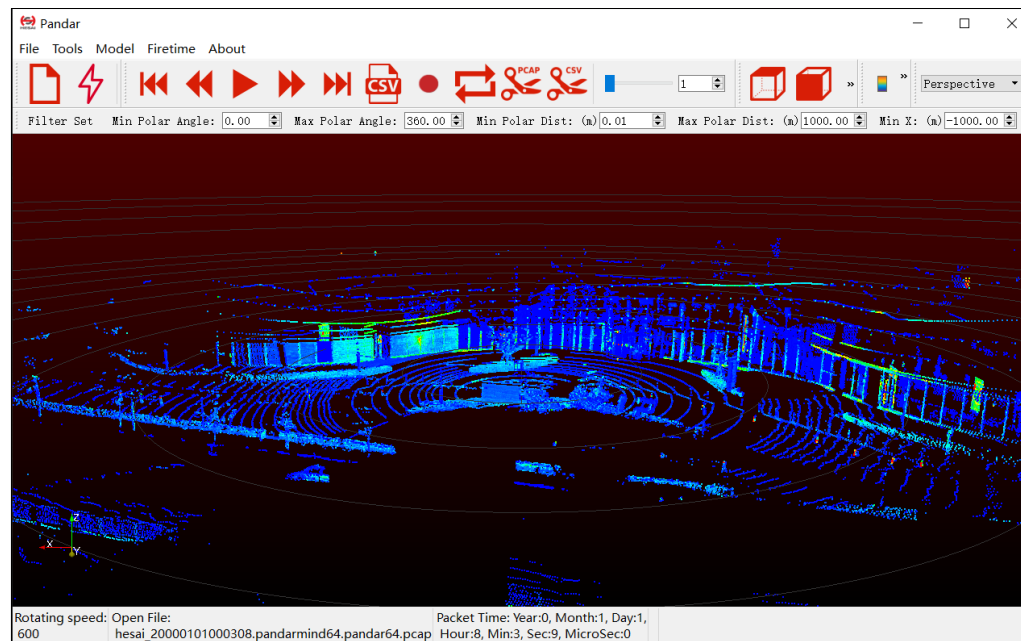


NOTE Users may check the software version from "About" in the menu bar.



5.2 Check Live Data

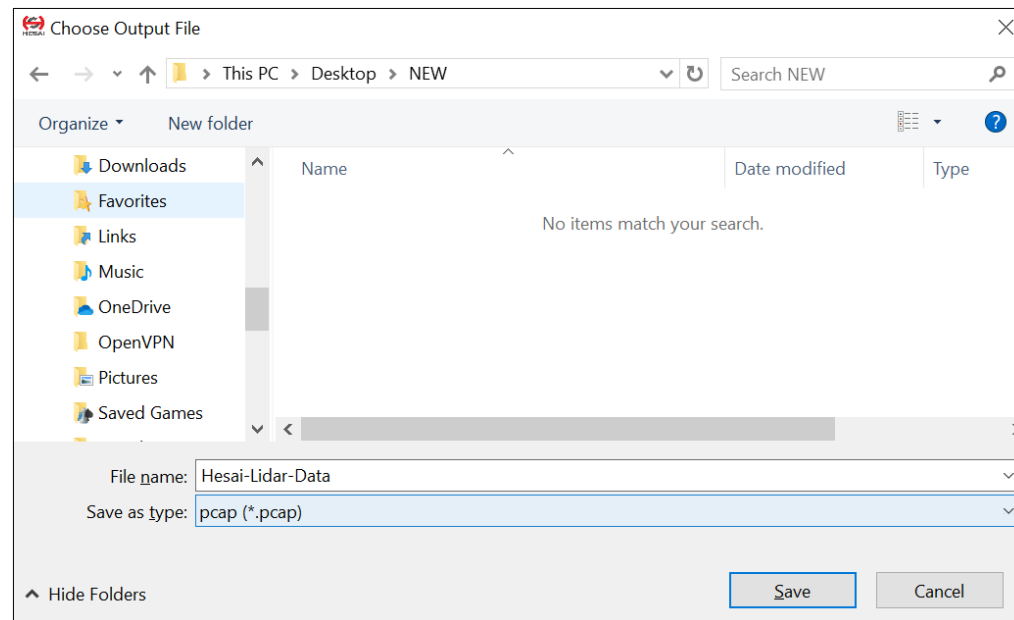
Set the PC's IP address according to Section 2.4 (Get Ready to Use)

Click on ⚡ and select your LiDAR model to begin receiving data over Ethernet.




5.3 Record Point Cloud Data

- 1) Click on  to pop up the "Choose Output File" window.
- 2) Specify the file directory and click on "Save" to begin recording a .PCAP file.
- 3) Click on  again to stop recording.



5.4 Play Point Cloud Data

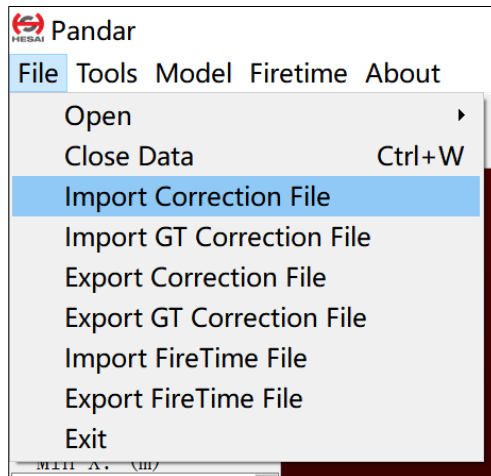
1) Open a .PCAP File

Click on  to pop up the "Choose Open File" window. Select a .PCAP file to open.

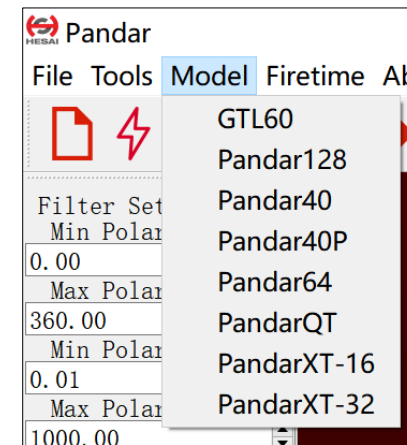
2) Import a Correction File

Each LiDAR unit has a corresponding calibration file (.CSV), see Section 1.3 (Channel Distribution).





















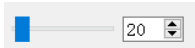
We recommend importing the calibration file of this LiDAR unit into PandarView (File -- Import Correction File), in order to display the point cloud most accurately.



If the calibration file of this LiDAR unit is temporarily not at hand, select the LiDAR model in the "Model" menu. Thus a general calibration file for this model will be loaded to improve point cloud display.



3) Play the .PCAP File

Button	Description	
	Jump to the beginning of the file	
	While paused, jump to the previous frame While playing, rewind. May click again to adjust the rewind speed (2x, 3x, 1/2x, 1/4x, and 1x)	    
	After loading a point cloud file, click to play the file While playing, click to pause	
	While paused, jump to the next frame. While playing, forward. May click again to adjust the forward speed (2x, 3x, 1/2x, 1/4x, and 1x)	    
	Jump to the end of the file	
	Save a single frame to .CSV	
	While playing, this Record button will be gray and unclickable	
	While playing, click to loop playback. Otherwise the player will stop at the end of the file	
	Save multiple frames to .PCAP	<div>Start Frame: <input type="text" value="0"/></div> <div>End Frame: <input type="text" value="408"/></div> <div>Specify the start and end frames</div>
	Save multiple frames to .CSV	
	Drag this progress bar or enter a frame number to jump to a specific frame	

5.5 Features

■ Standard Viewpoints



Right



Front



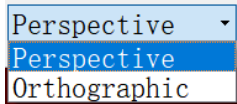
Top

■ Mouse Shortcuts



Scroll	Hold scroll	Hold left button	
Scroll the mouse wheel up/down to zoom in/out	Press the mouse wheel and drag to pan the view	Hold the left button and drag to adjust the point of view	The bottom-left coordinate axes show the current point of view

■ 3D Projection and Distance Measurement

PandarView supports perspective projection (default) and orthographic projection.



The distance ruler is available only under orthographic projection:

- Click on  to enter measurement mode. Hold the Ctrl key and drag the mouse to make a measurement in units of meters
- Click on  again to quit



■ Return Mode

- Both blocks (default): to show the point cloud data from all blocks
- Even/Odd Block: to show the point cloud data from even/odd-number blocks

NOTE See the definition of blocks in Section 3.1.2 (Point Cloud UDP Data)

Return Mode:	Both Blocks ▾
	Even Block
	Odd Block
	Both Blocks

■ UDP Port

Enter the UDP port number and click "Set".

UDP Port:	2368	Set
-----------	------	-----

■ View Filter


To set the polar/rectangular coordinate range for viewing live point cloud data or a .PCAP file.

- Click "Set Filter" to apply the settings.
- Click "Reset Filter" to return to default settings (shown in the screenshot).

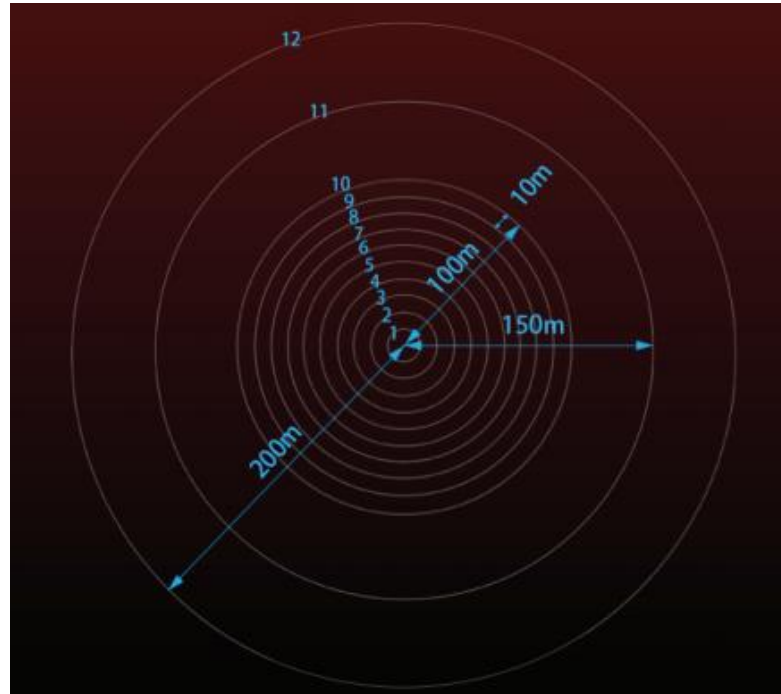
NOTE The filter does not apply to recording and saving .PCAP files.

Filter Set	
Min Polar Angle:	0.00 ▾
Max Polar Angle:	360.00 ▾
Min Polar Dist: (m)	0.01 ▾
Max Polar Dist: (m)	1000.00 ▾
Min X: (m)	-1000.00 ▾
Max X: (m)	1000.00 ▾
Min Y: (m)	-1000.00 ▾
Max Y: (m)	1000.00 ▾
Min Z: (m)	-1000.00 ▾
Max Z: (m)	1000.00 ▾
Set Filter	
Reset Filter	

■ Distance Reference Circles


Click on  to show/hide the 12 distance reference circles. The actual distances are marked below.


To change the color and line width of these circles, click on "Tools" in the menu bar and open "Grid Properties".

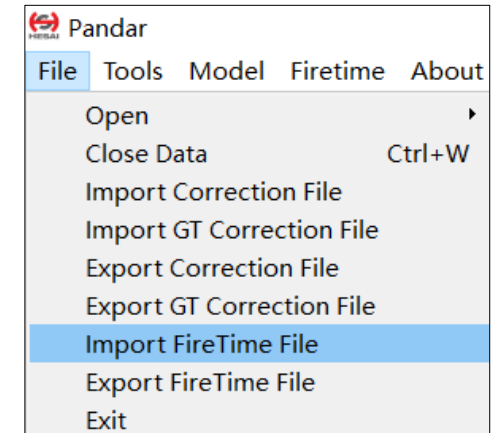


■ Fire Time Correction


After opening a .PCAP file, import the fire time correction file of this LiDAR model into PandarView (File -- Import FireTime File).

Afterwards, click on  to finetune point cloud display using the fire time correction file.


Click on  again to cancel the finetuning effects.

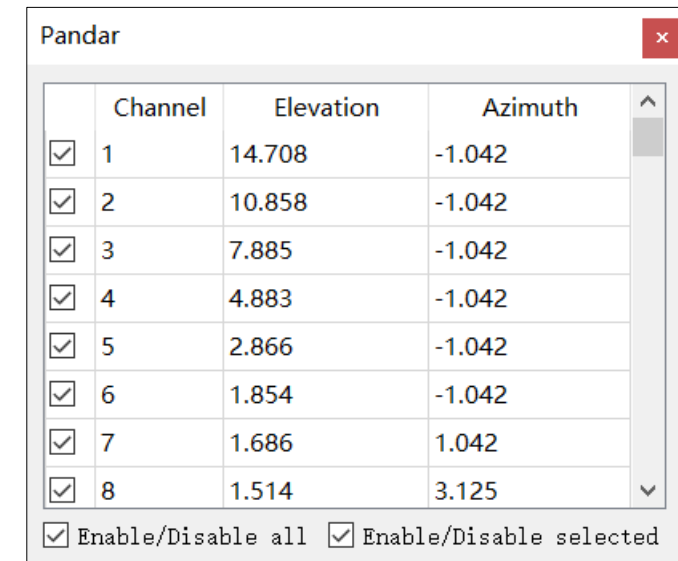


■ Channel Selection

Click on  to open the Channel Selection box.

- Check/Uncheck the boxes on the left to show/hide each channel. By default, the point cloud data from all channels are shown.
- Check/Uncheck the "Enable/Disable all" option at the bottom of the table to show/hide all channels.
- When multiple channels are selected by holding the Shift or Ctrl key, check/uncheck the "Enable/Disable selected" option to show/hide multiple channels.


Click on  again to close the Channel Selection box.


A screenshot of the Pandar Channel Selection dialog box. It features a table with 8 channels, each with a checkbox, a name, an elevation value, and an azimuth value. All checkboxes are checked. Below the table are two options: 'Enable/Disable all' and 'Enable/Disable selected', both of which are also checked. The dialog has a title bar 'Pandar' and a close button (X) in the top right corner.





	Channel	Elevation	Azimuth
<input checked="" type="checkbox"/>	1	14.708	-1.042
<input checked="" type="checkbox"/>	2	10.858	-1.042
<input checked="" type="checkbox"/>	3	7.885	-1.042
<input checked="" type="checkbox"/>	4	4.883	-1.042
<input checked="" type="checkbox"/>	5	2.866	-1.042
<input checked="" type="checkbox"/>	6	1.854	-1.042
<input checked="" type="checkbox"/>	7	1.686	1.042
<input checked="" type="checkbox"/>	8	1.514	3.125

☒ Enable/Disable all ☒ Enable/Disable selected

■ Point Selection and Data Table

Click on  and drag the mouse over the point cloud to highlight an area of points.

Click on  to view the data of the highlighted points, as shown below.

Showing Data ▾ **Attribute:** Point Data ▾ **Precision:** 3 ▾ F    

	Point ID	Points			azimuth	azimuth_calib	distance_m	elevation	intensity	laser_id	timestamp
0	44575	55.724	-26.890	10.465	113.040	115.760	62.752	9.600	6	15	1685230948
1	44615	55.724	-26.890	10.465	113.040	115.760	62.752	9.600	6	15	1685230948
2	44655	55.549	-27.045	10.450	113.240	115.960	62.660	9.600	12	15	1685230948
3	44695	55.549	-27.045	10.450	113.240	115.960	62.660	9.600	12	15	1685230948

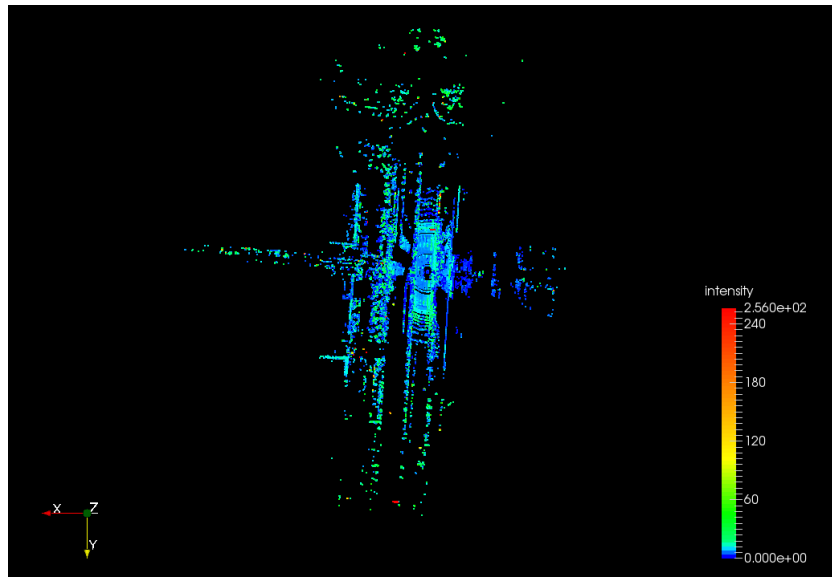
Some of the data fields are defined below:

Field	Description
points	The XYZ coordinates of each point
azimuth	Rotor's current reference angle
azimuth_calib	Azimuth + horizontal angle offset

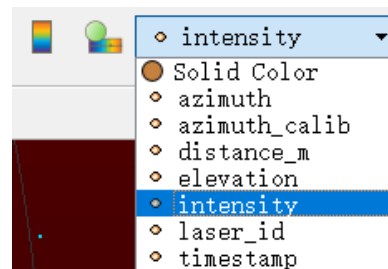
To cancel the selection, click on  again and click on any place outside the selected point cloud area.


■ Color Schemes

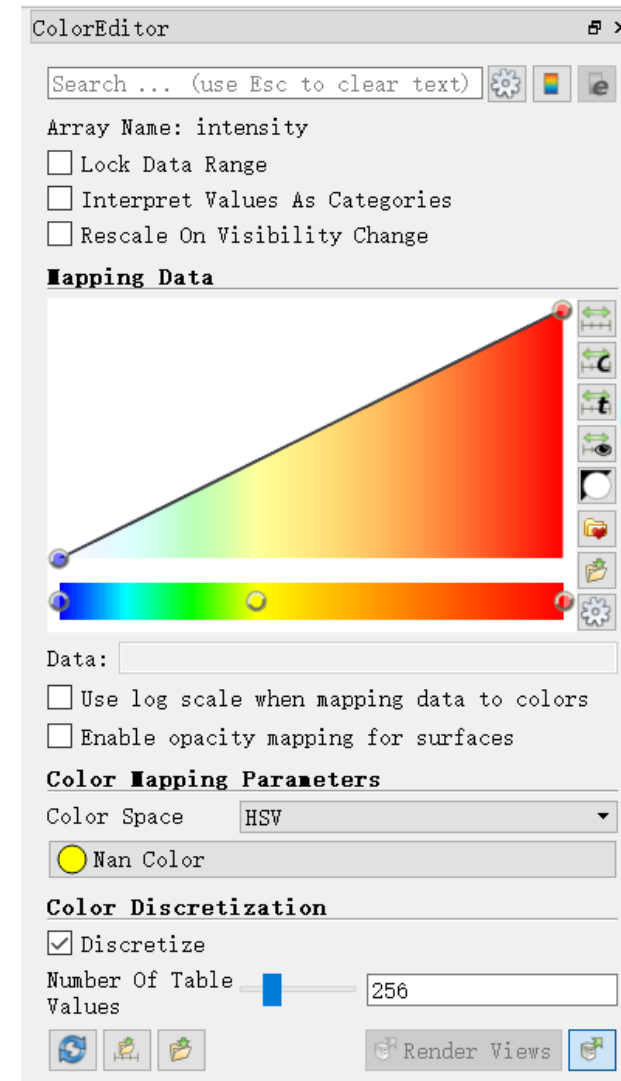
Click on  to show the color legend at the lower right corner.



The default color scheme is intensity based. Users can choose from other colors schemes based on azimuth, azimuth_calib, distance, elevation, laser_id, or timestamp.



Click on  to open or close the Color Editor.



6 Communication Protocol

To receive Hesai LiDAR's PTC (Pandar TCP Commands) and HTTP API Protocols, please contact Hesai technical support.

7 Sensor Maintenance

■ Storage

The product has passed the high- and low-temperature storage tests in ISO 16750, in which the test temperature range is -40°C to 85°C. We recommend storing the product in a dry, well ventilated place, under room temperature ($23\pm5^{\circ}\text{C}$) and a relative humidity of 30% to 70%. Please check Section 1.4 (Specifications) for product IP rating, and avoid any ingress beyond that rating.

■ Transport

Package the product in shock-proof materials to avoid damage during transport.

■ Cleaning

Stains on the product's cover lens, such as dirt, fingerprints, and oil, can negatively affect point cloud data quality. Please perform the following steps to remove the stains.

NOTE

- To avoid damaging the optical coating, DO NOT apply pressure when wiping the cover lens
- Only clean the stained area of the cover lens
- Check before using a lint-free wipe. If the wipe is stained, use another

- 1) Thoroughly wash your hands or wear a pair of powder-free PVC gloves
- 2) To remove dust, blow dry air onto the cover lens, or use a piece of lint-free wipe to lightly brush across the dusty area
To remove persistent stains, move on to the next step

(Continued on the next page)

(Continued)

3) Spray the cover lens with warm, neutral solvent using a spray bottle

Solvent type	99% isopropyl alcohol (IPA) or 99% ethanol (absolute alcohol) or distilled water NOTE When using IPA or alcohol, please ensure adequate ventilation and keep away from fire.
Solvent temperature	20 to 25°C

4) When the stains have loosened, dip a piece of lint-free wipe into the solvent made in Step 3, and gently wipe the cover lens back and forth along its curved surface

5) Should another cleaning agent be applied to remove certain stains, repeat Steps 3 and 4

6) Spray the cover lens with clean water, and gently wipe off the remaining liquid with another piece of lint-free wipe

8 Troubleshooting

In case the following procedures cannot solve the problem, please contact Hesai technical support.

Symptoms	Points to Check
Indicator light is off on the connection box	Verify that <ul style="list-style-type: none">• power adapter is properly connected and in good condition• connection box is intact• input voltage and current satisfy the requirements in Section 2.3 (Connection Box) Power on again to check if the symptom persists.
Motor is not running	Verify that <ul style="list-style-type: none">• power adapter is properly connected and in good condition• if a connection box is used, the connection box is intact• input voltage and current satisfy the requirements in Section 1.4 (Specifications) and 2.3 (Connection Box)• web control can be accessed (see "cannot open web control" on the next page) Power on again to check if the symptom persists.
Motor is running but no output data is received, neither on Wireshark nor on PandarView	Verify that <ul style="list-style-type: none">• Ethernet cable is properly connected (by unplugging and plugging again)• LiDAR's IP is in the same subnet with the PC's• horizontal FOV is properly set on the Azimuth FOV page of web control• firmware version of the sensor is correctly shown on the Upgrade page of web control• LiDAR is emitting laser light. This can be checked by using an infrared camera, an infrared sensor card, or a phone camera without infrared filter Power on again to check if the symptom persists.

(Continued on the next page)

(Continued)

Symptoms	Points to Check
Can receive data on Wireshark but not on PandarView	Verify that <ul style="list-style-type: none">• Destination IP and the Destination LiDAR Port are correctly set on the Settings page of web control• PC's firewall is disabled, or that PandarView is added to the firewall exceptions• the latest PandarView version (see the Download page of Hesai's official website) is installed on the PC Power on again to check if the symptom persists.
Cannot open web control	Verify that <ul style="list-style-type: none">• Ethernet cable is properly connected (by unplugging and plugging again)• LiDAR's IP is in the same subnet with the PC's. Users may use WireShark to check the LiDAR's IP that broadcasts data packets Afterwards, <ul style="list-style-type: none">• restart PC, or connect the LiDAR to another PC• power on again to check if the symptom persists
Abnormal packet size (missing packets)	Verify that <ul style="list-style-type: none">• horizontal FOV is properly set on the Azimuth FOV page of web control• motor's spin rate is steady on the Home page of web control• LiDAR's internal temperature is between -20°C and 95°C on the Operation Statistics page of web control• Ethernet is not overloaded• no switch is connected into the network. The data transmitted from other devices may cause network congestion and packet loss Afterwards, <ul style="list-style-type: none">• connect the PC only to the LiDAR and check for packet loss• power on again to check if the symptom persists

(Continued on the next page)

(Continued)

Symptoms	Points to Check
Abnormal point cloud (obviously misaligned points, flashing points, or incomplete FOV)	<p>Verify that</p> <ul style="list-style-type: none">• LiDAR's cover lens is clean. If not, refer to Chapter 7 (Sensor Maintenance) for the cleaning method• LiDAR's calibration file is imported, see Section 5.2 (PandarView - Use)• horizontal FOV is properly set on the Azimuth FOV page of web control• motor's spin rate is steady on the Home page of web control• LiDAR's internal temperature is between -20°C and 95°C on the Operation Statistics page of web control <p>Afterwards, check for packet loss</p> <ul style="list-style-type: none">• If no packet is missing while the point cloud flashes, please update PandarView to the latest version (see the Download page of Hesai's official website) and restart the PC <p>If the point cloud is still abnormal</p> <ul style="list-style-type: none">• Try connecting the LiDAR to another PC• Power on again to check if the symptom persists
GPS cannot be locked	<p>Verify that</p> <ul style="list-style-type: none">• GPS receiver is properly connected• PPS signal is connected to the LiDAR• Destination GPS Port is correct on the Settings page of web control• input GPS signals satisfy the electrical requirements in Section 2.2 (Interface) and Section 2.3.1 (Connection Box) <p>Power on again to check if the symptom persists</p>

Appendix I Channel Distribution

The Vertical Angles (Elevation) in the table below are design values.

The accurate values are in this LiDAR's unit's calibration file, see Section 1.3 (Channel Distribution) and Section 3.1.3 (Point Cloud Data Analysis).

PandarXT Channel Distribution (To Be Continued)

Channel # in UDP Data	Horizontal Angle Offset (Azimuth)	Vertical Angle (Elevation)	Instrument Range (in meters)	Range (in meters) with Reflectivity
01 (Top)	0°	15°	120	50@10%
02	0°	14°	120	50@10%
03	0°	13°	120	50@10%
04	0°	12°	120	50@10%
05	0°	11°	120	50@10%
06	0°	10°	120	50@10%
07	0°	9°	120	50@10%
08	0°	8°	120	50@10%
09	0°	7°	120	80@10%
10	0°	6°	120	80@10%
11	0°	5°	120	80@10%
12	0°	4°	120	80@10%
13	0°	3°	120	80@10%
14	0°	2°	120	80@10%
15	0°	1°	120	80@10%
16 (Horizontal)	0°	0°	120	80@10%

PandarXT Channel Distribution (Continued)

Channel # in UDP Data	Horizontal Angle Offset (Azimuth)	Vertical Angle (Elevation)	Instrument Range (in meters)	Range (in meters) with Reflectivity
17	0°	-1°	120	80@10%
18	0°	-2°	120	80@10%
19	0°	-3°	120	80@10%
20	0°	-4°	120	80@10%
21	0°	-5°	120	80@10%
22	0°	-6°	120	80@10%
23	0°	-7°	120	80@10%
24	0°	-8°	120	80@10%
25	0°	-9°	120	50@10%
26	0°	-10°	120	50@10%
27	0°	-11°	120	50@10%
28	0°	-12°	120	50@10%
29	0°	-13°	120	50@10%
30	0°	-14°	120	50@10%
31	0°	-15°	120	50@10%
32 (Bottom)	0°	-16°	120	50@10%

Appendix II Absolute Time and Laser Firing Time

■ Absolute Time of Point Cloud Data Packets

The Body of each Point Cloud Data Packet contains 8 data blocks, as detailed in Section 3.1.2 (Point Cloud UDP Data).

Single Return Mode

The measurements from one round of firing are stored in one block.

The absolute time of a Point Cloud Data Packet is the time when the LiDAR sends a command to trigger a round of firing that will be stored in Block 8.

Dual Return Mode

The measurements from one round of firing are stored in two adjacent blocks, see Section 3.1.2 (Point Cloud UDP Data).

The absolute time of a Point Cloud Data Packet is the time when the LiDAR sends a command to trigger a round of firing that will be stored in Blocks 7 & 8.

Calculation

The absolute time of a Point Cloud Data Packet is calculated as the sum of date, time (accurate to the second) and μ s time.

- Date and Time can be retrieved either from the current Point Cloud Data Packet (6 bytes of Date & Time), or from the previous GPS Data Packet (6 bytes of Date and 6 bytes of Time).
- μ s time can be retrieved from the current Point Cloud Data Packet (4 bytes of Timestamp)

NOTE When using a PTP clock source, the LiDAR does not output GPS Data Packets.

■ Start Time of Each Block

Assuming that the absolute time of a Point Cloud Data Packet is t_0 , the start time of each block (the time when the first firing starts) can be calculated.

Single Return Mode

Block	Start Time (μs)
Block 8	$t_0 + 3.28$
Block N	$t_0 + 3.28 - 50 * (8 - N)$
Block 3	$t_0 + 3.28 - 50 * 5$
Block 2	$t_0 + 3.28 - 50 * 6$
Block 1	$t_0 + 3.28 - 50 * 7$

Dual Return Mode

Block	Start Time (μs)
Block 8 & Block 7	$t_0 + 3.28$
Block 6 & Block 5	$t_0 + 3.28 - 50 * 1$
Block 4 & Block 3	$t_0 + 3.28 - 50 * 2$
Block 2 & Block 1	$t_0 + 3.28 - 50 * 3$

■ Firing Time Offset of Each Channel

Assume that the start time of Block m is $T(m)$, $m \in \{1, 2, \dots, 8\}$, then the laser firing time of Channel n in Block m is

$$t(m, n) = T(m) + \Delta t(n), n \in \{1, 2, \dots, 32\}.$$

In each round of firing, the firing sequence is from Channel 1 to Channel 32. The firing time offset in units of μs :

$$\Delta t(n) = 1.512 * (n-1) + 0.28.$$

Appendix III PTP Protocol

The Precision Time Protocol (PTP) is used to synchronize clocks across a computer network. It can achieve sub-microsecond clock accuracy.

■ LiDAR Connection When Using PTP

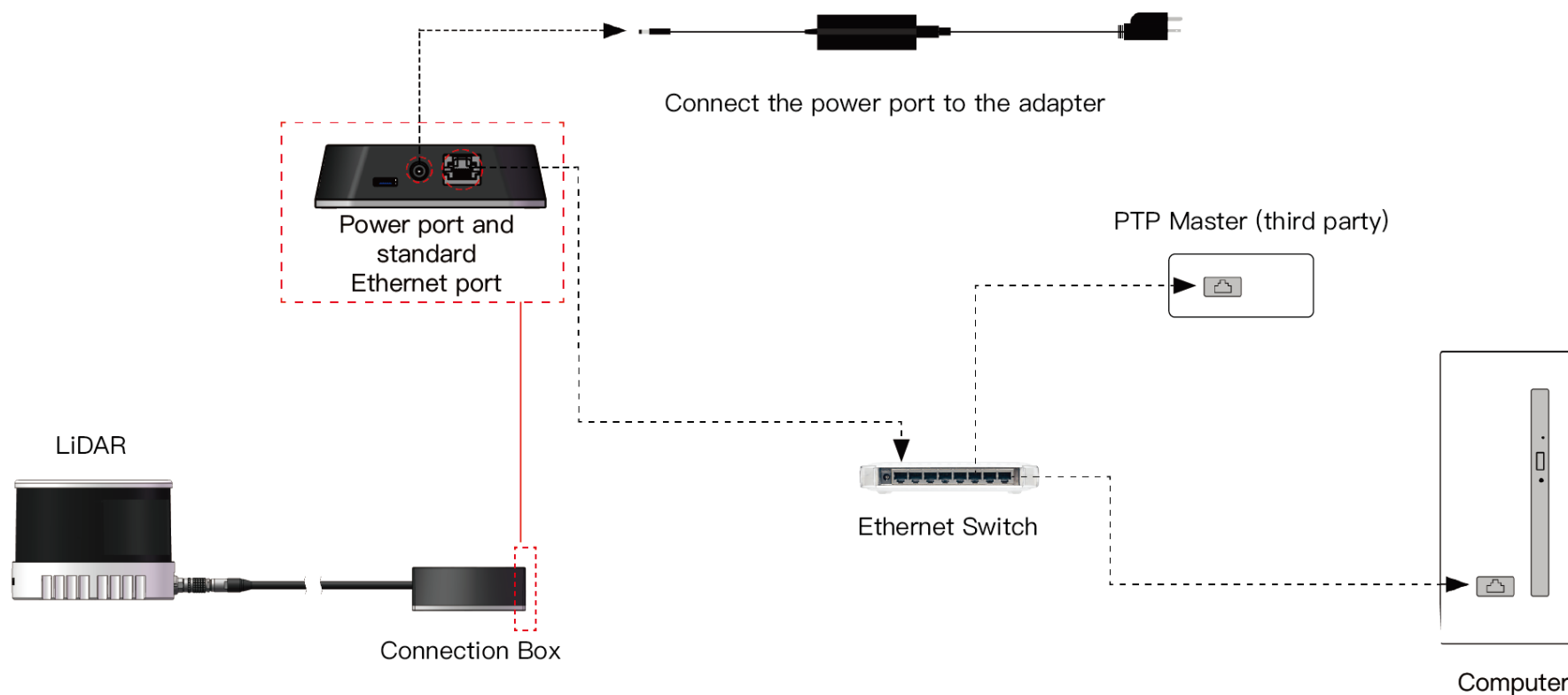


Figure III.1 Connection When Using PTP

■ Absolute Packing Time When Using PTP

To use PTP as the clock source, connect a third-party PTP master device to get the absolute time.

NOTE

- PTP master is a third-party device and is not included with the LiDAR.
- The LiDAR works as a PTP slave device and the PTP protocol is Plug&Play. No additional setup is required.
- When using a PTP clock source, the LiDAR does not output GPS Data Packets.
- The timestamps and Date & Time fields in Point Cloud Data Packets strictly follow the PTP master device. Certain PTP master devices may have a specified offset from the Date & Time output by the LiDAR. Please verify the configuration and calibration of your PTP master device.
- If a PTP clock source is selected but no PTP master device is available, the LiDAR will count the time from an invalid past time. If a PTP clock source is supplied and later stopped, the LiDAR will continue to count the time with an internal clock.

Appendix IV Power Supply Requirements

■ Input Voltage

To ensure that the input voltage at the LiDAR's Lemo connector is 9~36 V DC, please check the specifications of the power source and the voltage drop over cables.

We recommend using 26 AWG cables, which is the thickest wire gauge supported by the LiDAR

- Define the cable length from the power source to the LiDAR's Lemo connector as L (unit: m)
- When using 26 AWG cables, the estimated cable resistance is $r = 0.3L$ (unit: Ω)
- Define the source voltage as U_{in} (V). The cable voltage drop of the LiDAR operating at 10 Hz under room temperature ($23 \pm 5^\circ\text{C}$) can be estimated:

$$U_{drop}(V) = \frac{U_{in} - \sqrt{U_{in}^2 - 40r}}{2}$$

Users may also estimate the cable voltage drop using the following lookup table.

When cable length exceeds 10 m, source voltage should be at least 24 V.

Estimation of Cable Voltage Drop

Cable Total Length L	Source Voltage $U_{in} = 12\text{ V}$	Source Voltage $U_{in} = 24\text{ V}$	Source Voltage $U_{in} = 36\text{ V}$
1.5 m	0.39 V	0.19 V	0.13 V
2 m	0.52 V	0.25 V	0.17 V
5 m	1.42 V	0.64 V	0.42 V
10 m	3.55 V (LiDAR's input voltage < 9 V)	1.32 V	0.85 V

NOTE When the LiDAR's input voltage approaches 36 V, make sure there is no additional overshoot in the external power system. Even a short period of overvoltage can cause irreversible damage to the LiDAR.

■ Power Consumption

The LiDAR's peak power consumption is below 30 W in all operating conditions.

- After a power-on in an ambient temperature of 0°C or below, power consumption typically remains around 15 W for a period of time.
- When setting the frame rate to 20 Hz, power consumption will also be higher than the typical value in Section 1.4 (Specifications).

In the above or similar conditions, we recommend providing at least 30 W of input power to the LiDAR.

■ Power Up/Down

During a power-up, the voltage requirements are charted in Figure IV.1

- The LiDAR's input voltage should remain under 1 V for more than 50 ms before ramping up
- During the ramp-up, the input voltage should climb to 90% of its designed value in less than 500 ms

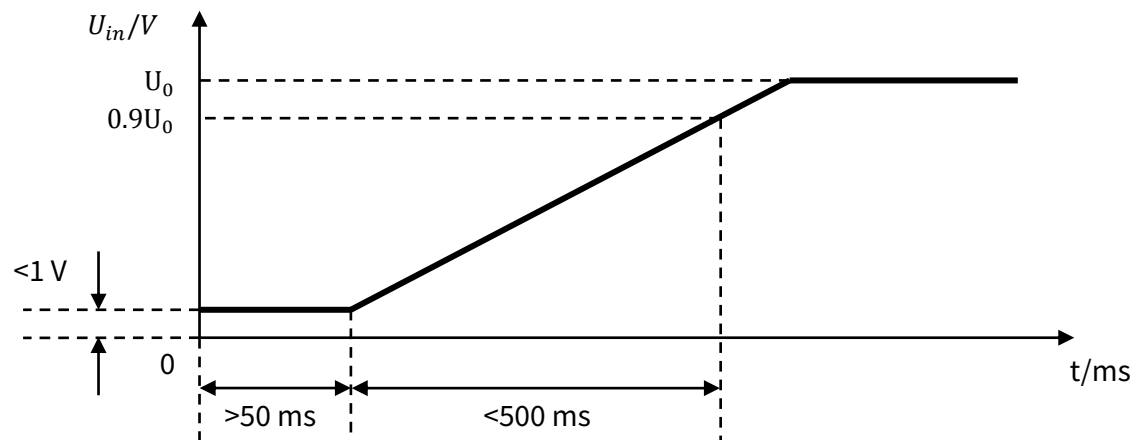


Figure IV.1 Voltage Requirements during a Power-Up

During a power-down, the LiDAR's input voltage, after dropping below 1 V, should remain for more than 50 ms before the next power-up.

Appendix V Nonlinear Reflectivity Mapping

By default, the 1-byte reflectivity data in Point Cloud Data Packets linearly represents target reflectivity from 0 to 255%.

Alternatively, users may choose the Nonlinear Mapping mode, see Chapter 4 (Web Control - Settings).

The nonlinear relationship is detailed below.

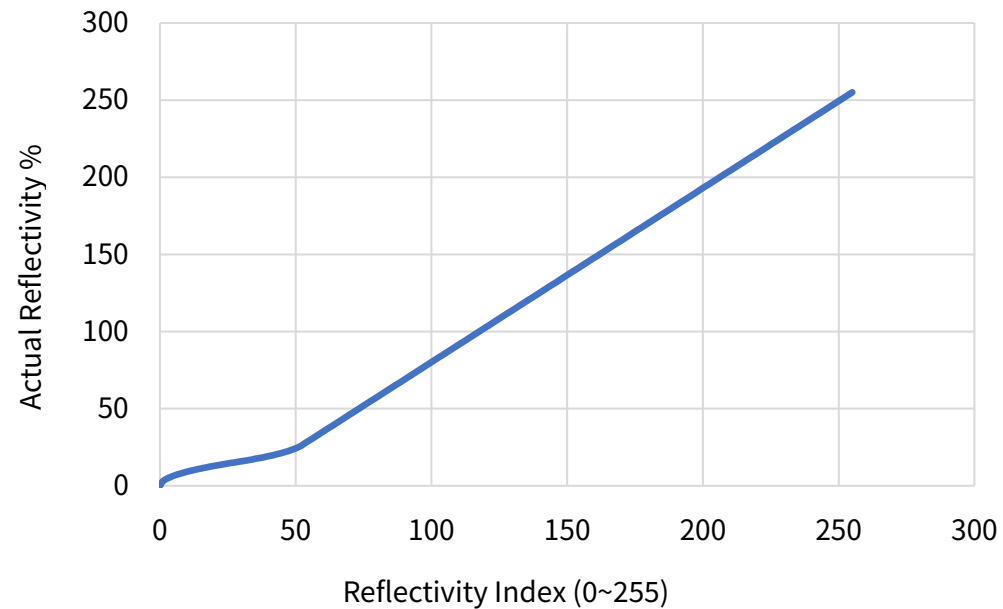


Figure V.1 Nonlinear Reflectivity Mapping

Nonlinear Reflectivity Mapping (Continued on the Next Page)

Reflectivity Index (0~255)	Reflectivity (%)	Reflectivity Index (0~255)	Reflectivity (%)	Reflectivity Index (0~255)	Reflectivity (%)	Reflectivity Index (0~255)	Reflectivity (%)
0	0	20	12.91	40	19.2	60	34.99
1	2.89	21	13.23	41	19.59	61	36.12
2	4.08	22	13.54	42	20	62	37.25
3	5	23	13.84	43	20.43	63	38.37
4	5.77	24	14.14	44	20.87	64	39.5
5	6.45	25	14.43	45	21.34	65	40.63
6	7.07	26	14.72	46	21.84	66	41.76
7	7.64	27	15	47	22.36	67	42.89
8	8.16	28	15.28	48	22.93	68	44.02
9	8.66	29	15.57	49	23.55	69	45.15
10	9.13	30	15.86	50	24.23	70	46.28
11	9.57	31	16.16	51	25	71	47.4
12	10	32	16.46	52	25.92	72	48.53
13	10.41	33	16.77	53	27.09	73	49.66
14	10.8	34	17.09	54	28.22	74	50.79
15	11.18	35	17.42	55	29.35	75	51.92
16	11.55	36	17.75	56	30.47	76	53.05
17	11.9	37	18.1	57	31.6	77	54.18
18	12.25	38	18.45	58	32.73	78	55.3
19	12.58	39	18.82	59	33.86	79	56.43

Nonlinear Reflectivity Mapping (Continued on the Next Page)

Reflectivity Index (0~255)	Reflectivity (%)	Reflectivity Index (0~255)	Reflectivity (%)	Reflectivity Index (0~255)	Reflectivity (%)	Reflectivity Index (0~255)	Reflectivity (%)
80	57.56	100	80.14	120	102.71	140	125.28
81	58.69	101	81.26	121	103.84	141	126.41
82	59.82	102	82.39	122	104.97	142	127.54
83	60.95	103	83.52	123	106.09	143	128.67
84	62.08	104	84.65	124	107.22	144	129.8
85	63.21	105	85.78	125	108.35	145	130.93
86	64.33	106	86.91	126	109.48	146	132.05
87	65.46	107	88.04	127	110.61	147	133.18
88	66.59	108	89.16	128	111.74	148	134.31
89	67.72	109	90.29	129	112.87	149	135.44
90	68.85	110	91.42	130	114	150	136.57
91	69.98	111	92.55	131	115.12	151	137.7
92	71.11	112	93.68	132	116.25	152	138.83
93	72.23	113	94.81	133	117.38	153	139.95
94	73.36	114	95.94	134	118.51	154	141.08
95	74.49	115	97.07	135	119.64	155	142.21
96	75.62	116	98.19	136	120.77	156	143.34
97	76.75	117	99.32	137	121.9	157	144.47
98	77.88	118	100.45	138	123.02	158	145.6
99	79.01	119	101.58	139	124.15	159	146.73

Nonlinear Reflectivity Mapping (Continued on the Next Page)

Reflectivity Index (0~255)	Reflectivity (%)	Reflectivity Index (0~255)	Reflectivity (%)	Reflectivity Index (0~255)	Reflectivity (%)	Reflectivity Index (0~255)	Reflectivity (%)
160	147.86	180	170.43	200	193	220	215.58
161	148.98	181	171.56	201	194.13	221	216.7
162	150.11	182	172.69	202	195.26	222	217.83
163	151.24	183	173.81	203	196.39	223	218.96
164	152.37	184	174.94	204	197.52	224	220.09
165	153.5	185	176.07	205	198.65	225	221.22
166	154.63	186	177.2	206	199.77	226	222.35
167	155.76	187	178.33	207	200.9	227	223.48
168	156.88	188	179.46	208	202.03	228	224.6
169	158.01	189	180.59	209	203.16	229	225.73
170	159.14	190	181.72	210	204.29	230	226.86
171	160.27	191	182.84	211	205.42	231	227.99
172	161.4	192	183.97	212	206.55	232	229.12
173	162.53	193	185.1	213	207.67	233	230.25
174	163.66	194	186.23	214	208.8	234	231.38
175	164.79	195	187.36	215	209.93	235	232.51
176	165.91	196	188.49	216	211.06	236	233.63
177	167.04	197	189.62	217	212.19	237	234.76
178	168.17	198	190.74	218	213.32	238	235.89
179	169.3	199	191.87	219	214.45	239	237.02

Nonlinear Reflectivity Mapping (Continued)

Reflectivity Index (0~255)	Reflectivity (%)
240	238.15
241	239.28
242	240.41
243	241.53
244	242.66
245	243.79
246	244.92
247	246.05
248	247.18
249	248.31
250	249.44
251	250.56
252	251.69
253	252.82
254	253.95
255	255.08

Appendix VI Certification Info

■ FCC Declaration

FCC ID: 2ASO2PANDARXT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

■ IC Statement

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

■ NOTE

This product is only suitable for industrial use.

Appendix VII Support and Contact

■ Technical Support

If your question is not addressed in this manual, please contact us at:

service@hesaitech.com

www.hesaitech.com

<https://github.com/HesaiTechnology>

NOTE Please leave your questions under the corresponding GitHub projects.

■ Legal Notice

Copyright 2021 by Hesai Technology. All rights reserved. Use or reproduction of this manual in parts or its entirety without the authorization of Hesai is prohibited.

Hesai Technology makes no representations or warranties, either expressed or implied, with respect to the contents hereof and specifically disclaims any warranties, merchantability, or fitness for any particular purpose. Further, Hesai Technology reserves the right to revise this publication and to make changes from time to time in the contents hereof without obligation to notify any person of such revision or changes.

HESAI and HESAI logo are registered trademarks of Hesai Technology. All other trademarks, service marks, and company names in this manual or on Hesai's official website are properties of their respective owners.

The software included in this product contains copyright that is registered under Hesai Technology. Any third party is not permitted, except as expressly permitted by licensor or expressly required by applicable law, to decompile, reverse engineer, disassemble, modify, rent, lease, loan, distribute, sublicense, create derivative works based on the whole or any part of the software.

MAP IV, Inc.

sales: contact@map4.jp

Website: <https://www.map4.jp>

Address: #2702 JR Gate Tower, 1-1-3 Meieki, Nakamura-ku, Nagoya



Web site